### On With the Show: Resuming and Clearing Civil Cases

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#### Agenda

- Identifying the Problem
- Best Practices and Ideas for Getting Things Moving

You will fill in your worksheet as we go along to help you bring back ideas for your court.

## Identifying the Problem

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#### What Has Caused Case Backlogs?

- Court closures and limitations due to Covid.
- Big influxes of cases at the end of each year.
- What else?

Group Discussion / Worksheet #1: What has caused any backlogs in your court? What is most affected (type of case, a certain process, etc.)?

## Getting Things Moving

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## Take Notes on Your Worksheet!

As we discuss different best practices and ideas, take notes under #2 on your worksheet about anything that you might want to try in your court.

## Communication, Organization, & Planning

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#### Communication

- Talk to your judge about possible practices/ideas you think might help it is up to them.
- Make sure anyone who will be involved is looped in and part of the process (clerks, constables/sheriffs, other offices you work with, etc.).
- Remain available to the public and communicate hours/policies to keep things running smoothly.

#### **Notices**

- Send notices out 45-60 days prior (not just for trials that require 45-day notice, but other settings too)
- Gives parties time to file a continuance, settle, dismiss, etc. so the court can fill that docket with other ppl and maximize each docket.

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#### Continuance Policy

Parties will ask for a continuance because they've reached a settlement and are waiting to get documents on file.

- Don't immediately set for a new date, wait about 3-4 months to see if anything comes in.
- If don't get anything put on a DWOP docket. That will usually result in them showing up, retaining the case, and submitting an agreed judgment.
- Avoids clogging up a docket with stuff that isn't going to proceed.

#### Organization & Planning

- Plan for busy times and things that can be predicted.
- Don't let clearing one backlog create another –continue to process new things.
  - Plan for who does what when (ex: counter duty, calls, mail, processing new filings, etc.)
  - Have deadlines, guidelines, prioritization

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## Manage Dockets Strategically

#### Managing Dockets

- Being strategic helps with efficiency: less people, less transitions, focusing on one type of case/attorney, etc.
- First step: run reports to see what has been filed, what's lingering, what's pending a court date, which attorneys have lots of cases, etc.
- Having this data will help you be more strategic!

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#### Consider Docket Size and Method

- If social distancing is required, you will need more frequent dockets (when in-person) to make up for the smaller size.
- Don't schedule too many or too few cases on a docket use your time wisely.
- Schedule virtual and in-person dockets separately.

#### Group by Case Type

- Start with older cases
- Categorize by type and prioritize
  - Ex (from highest to lowest priority): evictions debt claim judge trials small claim judge trials civil pretrials civil defaults civil DWOPS.
  - Prioritize pre-trials where all parties are involved.
  - What are the highest priorities in your court?

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#### Group by Parties

- Attorney only dockets
  - If one attorney has multiple cases, group those together.
- Self-represented litigant dockets
  - Can give one procedural explanation to whole group at beginning.
  - Avoids confusion from watching attorneys.
- Truancy dockets
  - Coordinate with prosecutor (file motions to dismiss ahead of time, etc.)
  - If one school has multiple cases, group those together.
- Any other examples?

# Use Pre-Trial to Your Advantange

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#### Pre-Trial

- Opportunity for parties to settle more likely if they are brought together.
  - Can settle on own or through mediation, which can potentially happen right then during the pre-trial (more info on mediation on next slide)
- Opportunity to take care of issues that could take up more time/delay the case later.
- Pre-trials are very useful! Even though it means an extra setting, they really do help clear dockets!
- Notice of Pretrial Conference & Docket Control Order grab these from your handouts!

#### Mediation

- Can schedule at pretrial and/or right before trial (and then only proceed to trial if they don't settle).
- Harris County options
  - Online Modria facilitated by DRC in Harris.
  - In person DRC
- Check to see what your county has and if there are any state-wide resources you could use!
- · Benefits of mediation
  - Less stuff for courts to hear.
  - Gives parties control of their destiny.
  - Allows for creative solutions (even if not part of agreed judgment and part of separate contract instead).

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Make Use of Available Resources: Technology, Bench Exchange, Etc.

#### Virtual Hearings

 How can virtual hearings continue to be useful for clearing dockets even after the pandemic?

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#### Bench Exchanges

- If another judge has some extra time or more familiarity with a certain type of case, a bench exchange might be a good way to clear some cases.
- With virtual hearings, that judge could be anywhere in the state.
- TJCTC has a Bench Exchange Program to connect judges around the state so they can help each other clear backlogs (see next slide).

#### More Info on TJCTC's Website

- https://www.tjctc.org/tjctcresources/virtualbenchexchange.html
  - Information on TJCTC's Bench Exchange Program
  - Virtual Hearings Self-Paced Module: Provides an overview of how to proceed with online hearings and provides valuable resources.

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#### Other Resources

- National Center for State Courts Tool to help identify, measure, and reduce backlogs.
  - <a href="https://www.ncsc.org/">https://www.ncsc.org/</a> data/assets/pdf\_file/oo27/71856/CTC202 1-Backlog.pdf
  - For more information, contact Nora Sydow: nsydow@ncsc.org
- Resources specifically for rural courts Rural Justice Collaborative
  - <a href="https://www.ruraljusticecollaborative.org/">https://www.ruraljusticecollaborative.org/</a>

### Group Discussion / Worksheet

#2: What did you note down for best practices and ideas that were discussed that you might want to try in your court?

#3: What other best practices (that have not already been discussed) have you implemented in your court and/or do you have any other ideas of things to try?

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Thank You!