

Summer 2017

FSS Essentials



FSS VISION:

Outstanding Support and Service: Making a Difference at Texas State

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LETTER FROM THE VICE PRESIDENT



The University Budget Environment for 2018-2019

I suspect that there are at least some of us who do not follow every day of the biennial legislative session with a keen interest in how Texas law is made and how the state's budget is approved. With the conclusion of the legislative session last week, I wanted to provide a brief financial summary of the state budget and how it will impact Texas State University. There were hundreds

of bills passed this session other than the budget, and roughly a dozen of those may impact the university, but I will limit my comments in this article to the budget.

The state budget was cut significantly over the previous biennium. Compared to 2016 and 2017, there is approximately \$80 million less appropriated to support the higher education formula in 2018 and 2019. The funding formula is used to calculate how to share state funds across all 37 state institutions of higher education. It is normal for some institutions to fare better than others each time the formula is updated as the formula takes into

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DATES TO REMEMBER

July

Park and Recreation Month
National Ice Cream Month

Jul 01

- Family Fun Day at Spring Lake

Jul 04

- Independence Day

Jul 07

- Final Exams Summer I Term

Jul 10

- First Day of Summer II Term

Jul 12

- Pecan Pie Day

Jul 18

- ERS Summer Enrollment Fair

Jul 23

- Parents' Day

Jul 28

- ERS Summer Enrollment Ends

Jul 30

- World Friendship Day

August

American Artist Appreciation Month

Aug 02

- Coloring Book Day

Aug 07

- Purple Heart Day

Aug 09

- World's Indigenous Peoples Day

Aug 10

- Final Exams Summer II Term

Aug 11

- Texas State Commencement

Aug 12

- International Youth Day

Aug 15

- Assumption of Mary

Aug 19

- World Humanitarian Day

Aug 21

- Senior Citizens Day

Aug 26

- Women's Equality Day

Aug 27

- Lyndon Baines Johnson Day

Aug 28

- First Day of Fall Term

September

National Campus Safety Awareness Month

Sep 01

- HealthSelect transition to BlueCross BlueShield

Sep 04

- Labor Day

Sep 05

- International Day of Charity

Sep 08

- International Literacy Day

Sep 10

- World Suicide Prevention Day

Sep 10

- National Grandparents Day

Sep 11

- Patriot Day

Sep 13

- Positive Thinking Day
- Official 12th Class Day

Sep 17

- Constitution Day and Citizenship Day

Sep 18

- Air Force Birthday

Sep 21

- Rosh Hashanah

Sep 21

- International Day of Peace

Sep 29

- World Heart Day

Sep 30

- Yom Kippur

AND THE WINNERS ARE...

April 2017 FSS QUARTERLY TEAM



FACILITIES OPERATIONS: **Terry Taylor, Jerry DeLeon, Gilbert Morales, Troy Corbitt, Robert Mercado, John Brotze, Eric Algoe** and **Marcos Martinez**. Not Pictured: **Brian Rabel, Bill Brymer, David Smith** and **Chris Wilkerson**.

The Exterior Lighting Upgrade Team provided exemplary service to the entire campus community. The team spearheaded an effort to transform a major section of central campus converting dimly lit pathways into well-lit walk areas and increasing the safety and security of every person walking these areas at night. The team's actions are directly attributable to dramatically improved lighting levels across the core of central campus.

VPFSS BROWN BAG

Have an idea... a question... a concern?
Eric Algoe will visit offices for his
monthly Brown Bag sessions on the
following dates:

Wednesday, July 19

**Financial Services,
Payroll, & Purchasing**

11:30 a.m. - 12:30 p.m.

Thursday, August 31

**Print and Mail Services
& CopyCats**

12:00 p.m. - 1:00 p.m.

Wednesday, September 13

Facilities Operations

11:30 a.m. - 12:30 p.m.

SPOTLIGHT ON

AUXILIARY SERVICES & ID SERVICES

The Auxiliary Services Administration Department oversees all areas within the Auxiliary Services Department which includes; University Bookstore, Dining Services, ID Services, Print/Mail Services, Ricoh Copiers, Wells Fargo Bank Branch, Saltgrass Restaurant Lease, Beverage, and Snack Contract. The areas are all self-support and combine for a total budget just over \$29,000,000. The Administrative Office directly oversees the Dining Contract, Facility Maintenance, Ricoh Copiers, and the following contracts; Accent Vending, Coca-Cola, Wells Fargo Bank Branch, Saltgrass Restaurant.

John Root has been Director of Auxiliary Services at Texas State since February 2000, recently celebrating 17 years here. Prior to that, John served as the Director of Business Services at UTSA, Director of Auxiliary Services at University of Baltimore and Director of Auxiliary Services Administration at Towson University.

John Charlet is the Planner/Estimator for Auxiliary Services. He is responsible for keeping our dining facilities running smoothly, from daily maintenance to planning and executing larger scale improvements. John joined Team Auxiliary in 2009.

Mary Alice Gonzales is the Administrative Assistant III and has been with Texas State for 28 years. She joined Auxiliary Services in 2012 after transferring from Housing & Residential Life. Mary Alice provides administrative support to the Director and the Planner/Estimator in Auxiliary Services with the assistance of her student employees. Her duties include the copier billing, vending management, approved caterer updates and summer conference billing.

The ID Services department handles primary verification and ID BobcatCard production for all eligible Faculty, Staff, and Students. The department typically produces over 17,000 cards per year and manages over 8,000 meal plans on campus. The department also handles the Bobcat Buck\$ program which all cardholders can deposit money into an account managed by the University so that your BobcatCard can be used to make purchases on and off campus without the need for carrying cash.

Dena Thompson, Manager of ID Services, joined Texas State University ID Services in 2011 and has been with the department for six years. She came from private healthcare management, and is a Texas State alumni, having gotten her BBA in Finance from Texas State University. She oversees departmental projects, budgeting, technological changes and upgrades, and ensures the department is functioning at a competitive level for the industry.

Lisa Gonzales has been with Texas State ID Services for 31 years. She has held a variety of roles during this time, but currently serves as the Supervisor of ID Services. She oversees the daily operations of the department and handles staffing and personnel issues as they arise. Students and parents interact with her as part of the meal plan process when they live on campus and utilize a University meal plan. Her insight and knowledge is an invaluable asset to the Department and the University as a whole.

Carole McCarley has been working for Texas State for 20 years. Carole came to work at ID Services six years ago after working at Aquarena Springs for thirty five years as the Gift Shop retail purchaser. Her current duties as an

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FSS DIVERSITY

Empathy is defined as the ability to understand and share feelings of another. Recent events have substantiated that there seems to be a real lack of empathy. With little meaningful dialogue taking place and an astonishing lack of discernment, the core of one of our fundamental democratic values is being threatened.

Students are a microcosm of this trend. Recent studies have shown a decline in student welfare reports for others. Data from UCLA's annual freshmen survey (CIRP) have shown a steady decline in empathy among incoming freshmen. A generation so connected to each other is finding it increasingly difficult to feel compassion toward each other.

The impetus for this decline cannot be solely based on the recent election. Frankly, it could be more of a symptom than an cause. The passion for financial success, the rise of social media and technical advancements, lack of consequences for

bad behavior, information overload and a lack of personal interaction may all be contributing to the problem. Political turmoil and horrific events can also be contributing factors.

Colleges and universities have the ability to impact this trend. It comes with understanding culture and history. Providing thought provoking discussion and real and meaningful co-curricular activities to help increase awareness and understanding. The need to model the learning, to nurture and cultivate, is very important, too. It must come from all levels and all areas of the organization.

When we demonstrate an appreciation for different perspectives, where all are valued equally, the deeper self-awareness needed to enhance our ability to empathize with others will grow. Universities should grasp the opportunity and promote and foster the power of empathy; one that improves lives, builds meaningful connections, and develops leaders.

YEARS OF SERVICE AWARDS

10 Years

Mr. Joseph Bodin, *Bookstore*
Ms. Maricela Cruz, *Student Business Services & Bursars*
Mrs. Teresa Duggins, *Human Resources*
Ms. Maria Gonzales, *Custodial Operations*
Mr. Emilio Hernandez, *Utility Operations*
Mrs. Cindy Hidrogo, *Custodial Operations*
Mrs. Lauralee Holbrook, *Bookstore*
Mrs. MaryAnn Hollingsworth, *Custodial Operations*
Mr. Nathan Lawrence, *Grounds and Waste Management Operations*
Mr. Francisco Lopez, *Grounds and Waste Management Operations*
Mr. David Morris, *Facilities Planning Design*
Mr. Michael Petty, *Facilities Planning Design*
Mr. Michael Rink, *Facilities Operations*
Mrs. Renae Smith, *Student Business Services & Bursars*
Mr. Chad Thomas, *Environmental Health, Safety & Risk Management*
Mr. Fermin Torrez, *Custodial Operations*
Mrs. Valarie Van Vlack, *Treasurer*
Ms. Elizabeth Welch, *Facilities Operations*
Mrs. Schirleen Weller, *Accounting Office*
Mr. Chad Wendel, *Facilities Operations*

15 Years

Mr. Bradley Daniels, *Facilities Operations*
Mrs. Karon DeBacker, *Student Business Services & Bursars*
Ms. Debra Foster, *Accounting Office*
Mr. Harry Gonzales, *Utility Operations*
Mr. Michael Kocian, *Facilities Operations*
Mr. Tommy Lawson, *Facilities Operations*
Mr. James Norton, *Utility Operations*
Mrs. Tracy Ryan, *Office of Budgeting, Financial Planning & Analysis*
Mr. Jonas Villalpando, *Custodial Operations*
Mr. Eluterio Zuniga, *Grounds and Waste Management Operations*

20 Years

Mr. Joel Bermea, *Facilities Management*
Mr. Gilbert Castro, *Printing Services*
Mrs. Sylvia Cruz, *Student Business Services & Bursars*
Mr. Mario Garza, *Grounds and Waste Management Operations*
Ms. Carmelita Mendoza, *Office of Payroll & Tax Compliance*
Mr. Joe Pardo, *Grounds and Waste Management Operations*
Mrs. Agroda Rivas, *Custodial Operations*

25 Years

Mr. James Dorsey, *Mail Services*
Mr. David Garcia, *Custodial Operations*
Mr. Mario Mendez, *Facilities Operations*
Ms. Michelle Moritz, *Human Resources*
Mr. Larry Peralez, *Grounds and Waste Management Operations*
Mr. Juan Picasio, *Facilities Operations*
Mrs. Santos Pineda, *Custodial Operations*
Mr. Carl Teague, *Utility Operations*

30 Years

Mr. Johnny Gonzales, *Materials Management & Logistics*
Mrs. Gloria Perez, *Printing Services*

35 Years

Mr. Michael Harrison, *Grounds and Waste Management Operations*
Mr. Joe Rodriguez, *Grounds and Waste Management Operations*
Mr. David Sanchez, *Grounds and Waste Management Operations*

40 Years

Ms. Marsha Moore, *Human Resources*
Mrs. Nancy Nusbaum, *FSS Planning*
Mr. Roque Prado, *Materials Management & Logistics*

Thank You!

BOBCAT CHATTER

What is something you are very good at?

Linda Rea

*Administrative Assistant I
Parking Services*

"I am really good at crocheting and drawing. I make shawls which I donate to the local nursing homes. I tangle which is an organized method of doodling that has become very popular over the last few years. I am also doing art journaling in several Bibles that are going to be given to my sons as gifts."

Rocio De La Rosa

*Sales Assistant II
University Bookstore*

Rocio is very good at staying in shape. She works out 5 – 6 times a week doing a combination of cardio and weight bearing exercises. In addition to her work out regimen, she teaches Zumba and has two very active children.

Rita McMahon

*Accounting Clerk II
Student Business Services*

"I feel I have a creative mind, and I'm good with my hands. If I see something that I like or want, I love the challenge, and would rather make it myself. This is true with sewing, crocheting, wood work, baking and candy making."

FSS PICNIC

On Friday, April 28, 2017, the FSS division hosted its 23rd annual employee appreciation picnic. FSS employees ventured over to Sewell Park to enjoy a sunny afternoon at the superhero themed event. It was a fun-filled afternoon with plenty of activities, prizes, a great variety of music provided by DJ **Jesse "the Jammer" Cruz** of Mail Services, and food catered by Bill Miller BBQ.



The FSS Community Development Team would like to extend a special THANK YOU to the local community vendors and university departments who made donations to the FSS Annual Employee Appreciation Picnic. Over 100 prizes were given out. With the support of our community merchants, the picnic was a huge success!

54th Street Restaurant & Draffhouse, Bush's Chicken, Carino's, Carquest Auto Parts, Embassy Suites San Marcos, Firehouse Subs, Freebirds World Burrito, Fuego Tortilla Grill, Grins Restaurant, H-E-B, In-N-Out Burger, Italian Garden, JCPenney Portrait Studio, Kreuz Lockhart, Krispy Kreme, Logan's Roadhouse, Mana's Restaurant, Mochas & Javas, Newk's Eatery, Olive Garden, Papa John's Pizza, Papa Murphy's Take 'N' Bake Pizza, Pluckers Wing Bar, Potbelly Sandwich Shop, Quick Align, Randolph Brooks Federal Credit Union, Rodeo Mexican Restaurant, Smoothie Warriors, Spud Ranch, Starplex Cinema, Target, Texas State Athletics Department, Texas State Bookstore, Texas State Environmental



Health, Safety & Risk Management, Texas State Information Technology, Texas State Residence Life, Texas State Student Affairs, Texas State University Marketing, Total Transformation Institute of Cosmetology, Turtle's Bandanas, Wal-Mart, Whataburger, and Zaxby's

Thank you again to these departments and community vendors. Next time you are in their place of business, give them a big Texas State THANKYOU!

Ten teams participated in the annual horseshoe tournament. It was a close competition, but the reigning champs from 2016 held on to their title. Congratulations to the father/son team of **Larry Martinez** of Facilities Operations and **Lawrence Martinez** of Grounds and Waste Management Operations.



Overall, the picnic was a huge success. The FSS Community Development Team hopes everyone enjoyed the occasion with their friends and colleagues.

See you all next year!!

MEET OUR NEW TEAM

Dan Alden

Director
Procurement and Strategic Sourcing

Mr. Alden brings experience and education in procurement management that spans more than 26 years. His main area of responsibilities has been developing sourcing strategies, project support, contractor and supplier management, negotiations, cost savings, risk mitigation, contract management, and client satisfaction.

Leah Brown

Senior Human Resources Assistant
Human Resources

Leah is originally from Fort Worth and has a snuggly rescue dog named Hunk. She completed a study abroad program in Spain and graduated from Texas State in 2012. She recently joined the HR team in April 2017, and is very happy to be back on campus!



Justin Cantu

Warehouse Worker
Bookstore

Justin Cantu is the newest addition to the bookstore team. Justin works in online order fulfillment and is a 2010 graduate of Texas State.

Jordan Guerrero

HR Information Specialist
Human Resources

Born & raised in Brownsville, Texas, Jordan is currently studying Computer Science as an undergraduate student at Texas State. He enjoys traveling and spending time with his two dogs. He joined HR in May 2016, and works with Vanessa Salazar in Communications.



Lori Kinser

Senior Human Resources Assistant
Human Resources

Lori joins the Benefits team as a Senior HR Assistant, previously held by Leah Cuellar. Lori brings her HR experience from the Texas Attorney General's Office. She is also a Bobcat and worked as a student worker in the Undergraduate Admissions office for three years.

Dennis Bustos

Construction Contract Administrator
Facilities Planning Design

Shaena Cannon

Accountant III
Accounting Office

Daniel Hurtado, Jr

Mail Clerk II
Mail Services

Dylan McCreary

Accountant II
Accounting Office

Kyndra Moravits

Facilities Maintenance Worker I
Auxiliary Services

John Scott, III

Habitat Conservation Specialist
Grounds and Waste Management Operations

Cleve Thorn

Budget Analyst
Office of Budgeting, Financial Planning & Analysis

William "Grant" Waraksa

Habitat Conservation Specialist
Grounds and Waste Management Operations

Christopher Whitman

Parking Services Officer
Transportation Services

SPOTLIGHT ON AUXILIARY SERVICES & ID SERVICES

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Accounting Clerk I require her to print and issue photo ID's to faculty, staff and the Student body on the Texas State campus and the Round Rock campus.

Andrea Kristina Aldape has worked in ID Services for 9 years as an Accounting Clerk I. She also greets Students, Faculty and Staff and assists them in obtaining their first ID Card; as well as receipting customers who need a replacement ID. Some of her duties include preparing and researching reports, cleaning camera and printer equipment, and maintain logs using automated spreadsheets for audit control.

Lisa Luera has been with Texas State for 17 years and rejoined ID Services in 2013 as an Accounting Clerk II, after transferring from Campus Recreation. She provides customer service to student/staff/faculty in person, phone or by email. Her duties include daily reconciliation of resident meal plans, new and replacement ID cards, and hiring and training student workers and ensuring correct procedures, policies and duties are being carried out.

STAFF SCOOP

FSS Employee News



Diego Apodaca, son of Philip and Alma Apodaca, of Parking Services, graduated from Kindergarten in May from the Texas Preparatory School. Congratulations, Diego!



Cindy Keilers in HR became a Grandma to Ambrie Kate, born on May 19, 2017. Ambrie weighed a healthy 7lbs 2oz. Mommy and baby are doing great. Congratulations, Cindy!



Mary and Marcus Pacheco are honored to announce that their daughter, Taylor Melancon, graduated with a degree in Business Administration from Texas State University on May 11, 2017. Taylor is a first-generation graduate and her family is very proud of her. Congratulations Taylor!



LaDonna Tate of EHSRM and her husband Charley are proud to announce the graduation of their daughter Sheridan Lee Tate, from Gonzales High School. Sheridan will be attending Victoria College in the Fall. Congratulations Sheridan!

OFF THE CLOCK

Eluterio "Electro" Zuniga

Recycling/Waste Management Worker II

Grounds and Waste Management Operations



We know him as "Electro" but his unique name is actually a nickname acquired when a substitute teacher

in his junior high school years was not able to pronounce his real name "Eluterio"... (eh-luw-TEY-Riy-ow). Instead, the teacher uttered "Electro" and from that point in time, the name Electro stuck.

Electro has established a part time vocation as a DJ. When you meet him, he is modest and reserved but those of you who know his reputation as a DJ are very aware of his ability to "Rock the House". Electro's interest in music sparked in the mid-1970s, when disco was gaining popularity. He recalls this genre was taking the radio and clubs

by storm and was igniting the dance clubs with its elements of funk, soul, pop and salsa. Electro told us about his fond memories of the many dance competitions that he entered and won trophies with his sister and dance partner, Maria.

Electro enjoys all types of music, but back then, Tejano, Country and Oldies (50s, 60s, and 70s) were the genres he gravitated towards. This burning desire for music and dancing ignited a plan to start a business venture with a friend. At the young age of 17, this young entrepreneur and his partner embarked on a mobile DJ business called Ruben's Jukebox. Their first music gig was on Electro's birthday in December 1978.

Ruben's Jukebox played locally and quickly gained recognition and earned the respect of music artists. They began to open for well known groups and bands: Ram Herrera, Ruben Ramos, Mazz, Tierra, Chubby Checker and Willie Nelson. Ruben's Jukebox opened for the late musicians Laura Canales, Emilio

and Selena. Electro's DJ-ing experience took him to a new level and he began radio announcing for San Marcos radio station KSPL and Lockhart radio KHJK.

In 1991, Electro went solo and has since been known as Electro's Power Mix. He continues DJ-ing at weddings, quinceañeras, anniversaries, birthdays and other celebrations. He plays locally and travels as far as Dallas or Houston. Electro said, "What I enjoy most about what I do is watching people have a good time!" Electro takes great pride in opportunities to volunteer his time which benefit local churches, schools and other charitable events.

This December, Electro will be celebrating 39 years of serving and growing with the community. We want to wish him continued success and look forward to hearing his next playlist at a future FSS picnic or event. We especially want to thank Electro, for all that he does for the members of our community!

OFF THE CLOCK is a section in the newsletter that showcases an interesting fact about a staff member in the FSS division. Did you publish a book, do you have a hidden talent, do you have a unique collection, or do you have an interesting hobby (just to name a few suggestions)? We welcome any information you would like to share in the newsletter!

LETTER FROM THE VICE PRESIDENT

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account enrollment growth, the majors of our students, and the level of our actual semester credit hours that students are taking (undergraduate lower division & upper division, masters, Ph.D.).

Out of the roughly \$80 million cut in formula funding available statewide, Texas State received a combined \$2.9 million reduction for the 2018 and 2019 years versus 2016 and 2017. This represents approximately a 1.75% cut to our total formula funding. In addition to our formula funding cut, Texas State's existing special items were cut by \$2.7 million over the biennium. Special Items are very specific budgets that are given to individual projects and can only be used to support those projects. An example of a special item at Texas State is the Texas School Safety Center.

You may see references to Texas State having a 0.0% change in our budget for the next biennium. That is because, as a counterpoint to the \$5.6 million in cuts discussed above, we received new special item funding for the Materials Advanced Research Center (MARC) in the amount of \$5.6 million. It is important to realize, however, that the MARC funds can only be spent on MARC. Therefore, at the end of the day, we will have to prepare budgets for the next two years that react to a combined \$5.6 million cut in state appropriations.

Now that the Legislature has finalized the 2018-2019 biennial budget, one might think that the university's budget plan will be easy to finalize. Unfortunately,

the state budget is only one of five large variables that we are currently tracking. As I discussed in the Spring 2017 FSS newsletter, this year has us more carefully watching new student enrollment than we have in several years, primarily because UT-Austin and TAMU-College Station have both aggressively increased the number of freshmen accepted this year. We remain optimistic and our enrollment numbers continue to look strong through early June, but we will all be anxiously awaiting the fall semester 12th class day student count to breathe a sigh of relief.

Now that the State Budget is finalized, Texas State University is tracking four key variables in order to finalize budget planning for 2018 and 2019:

1. **Enrollment Growth for 2018 and 2019**
2. **Tuition and Fees for 2019**
3. **Growth in the Hazlewood Tuition Waiver Program**
4. **Health Insurance Cost Increases for 2019**

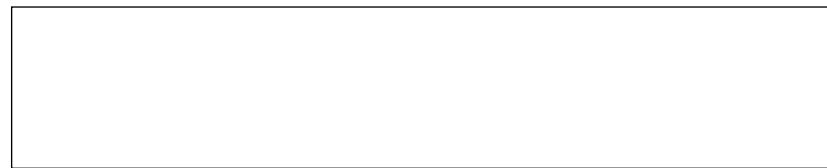
Just as important as the state budget and student enrollment -- and the third piece of our budget puzzle -- is our ability to have a modest tuition increase as we look toward the 2018-2019 school year. We remain devoted to maintaining student affordability in keeping with our mission, but we must also keep up with inflation and the growing demands of our student body. Very serious deliberations will be undertaken as The Texas State University System Board of Regents considers tuition for the 2018-2019 school year at a meeting this fall.

The last two factors in finalizing our budget to fully adapt to the upcoming biennium are estimating the growth of the Hazlewood program and estimating the growth of the university's health insurance payments. Both of these programs have the potential to grow by millions of dollars in any given year, and both are entirely outside of our control. We will continue to use every available method to refine our projections for both as we continue to hone in on our final budget plan.

The leadership team at the university has been anticipating some budget cut since very early in the legislative session and has done extensive modeling and planning over the past several months in order to develop contingency plans. We will not be unprepared should any of the key variables mentioned above not come in exactly where we would like for them to be.

In spite of the state budget cuts we will have to absorb -- and some of the uncertainty that we are wrestling with -- there continues to be so many reasons to be excited about our present and our future at Texas State University. I remain confident that these budget issues will not derail our strategic plans, and that we will continue to make progress toward becoming a National Research University while providing a world-class education to our incredible students.

Even after what has undoubtedly been a difficult legislative session, it is still a great time to be a Bobcat!



Digitally printed and addressed at Copy Cats at Texas State



The rising STAR of Texas

"We're all golden sunflowers inside."

— Allen Ginsberg

Committee

The Finance and Support Services Division in support of the University's mission is dedicated to providing outstanding customer service and a challenging and satisfying work environment while ensuring the efficient and effective use of financial, human, and physical resources.

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