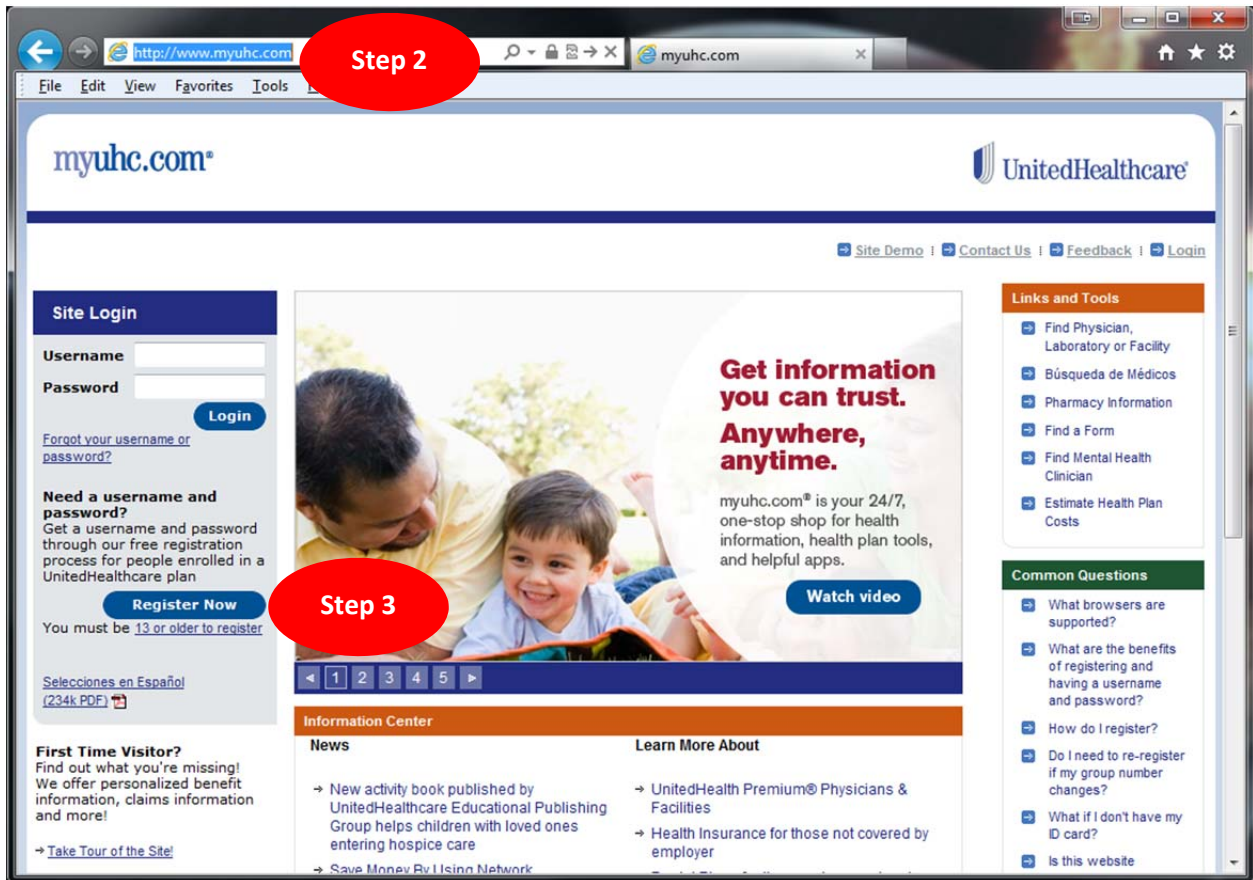


Registration Instructions for My UHC Online Account

Step 1: Open up your web browser program (i.e. Firefox, Chrome, Internet Explorer, Safari, etc.)

Step 2: Navigate to this address in the address bar: <http://www.myuhc.com>

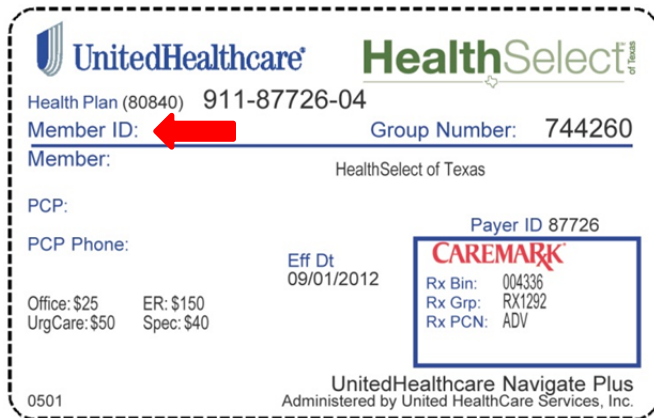
Step 3: Click on the Register Now Button



The screenshot shows the myuhc.com website in a web browser. The address bar contains <http://www.myuhc.com>, which is highlighted with a red circle labeled "Step 2". The website features a "Site Login" section on the left with fields for "Username" and "Password", a "Login" button, and a "Register Now" button. The "Register Now" button is highlighted with a red circle labeled "Step 3". The main content area includes a large image of a man and a child, with the text "Get information you can trust. Anywhere, anytime." and a "Watch video" button. The right sidebar contains "Links and Tools" and "Common Questions" sections.

Step 4: Enter your first and last name in the blank fields, as it appears on your medical ID card, your date of birth, member ID (social security number without dashes) or UHC ID number from your card, see example where to find that information below), and the group number: **744260**. Click next step, create your user name and password and security questions, and your registration will be completed.

*



Register

- Step 1 Identity
- Step 2 Username & Password**
- Step 3 Setup Secure Login
- Step 4 Registration Completed

Step 5

Username & Password

In order to access your information online, please create a username and password.

All fields are required.

Username

- Begin it with a letter or number
- Include at least one letter and one number
- If you use your email address, you don't need to include a number
- 5 to 50 characters and no spaces

Password

- At least one letter and one number
- 8 to 15 characters and no spaces

Confirm Password

Next Step

Common Questions

- What are the rules for creating a username?
- What are the rules for creating a password?

Your Privacy is Our Priority.
Learn how we keep your information safe.

→ [See our privacy policy](#)

- Register**
- Step 1 Identity
 - Step 2 Username & Password
 - Step 3 Setup Secure Login**
 - Step 4 Registration Completed

Step 6

Set Up Secure Login

What is Secure Login?

We are committed to keeping your health care information secure. Secure Login uses text messages, phone calls and email to make it harder for unauthorized people to use your account.

How does it work?

When you try to log in using an unrecognized computer you will need to enter a security code. We will send you the security code using your choice of email, text or a phone call.

* Indicates required fields.

Email

Send a security code to your email address when you login from a computer, device or browser that we do not recognize.

Primary Email *

e.g. name@domain.com

Confirm Primary Email *

e.g. name@domain.com

Alternate Email (optional)

e.g. name@domain.com

Confirm Alternate Email (required if providing alternate email)

e.g. name@domain.com

Phone Number U.S. phone numbers only.

The phone numbers you provide will be used to receive a secure code. This number will not be used to contact you in any other way.

Home Phone Number (optional)

e.g. 123-365-4587

Work Phone Number (optional)

e.g. 123-365-4587

Mobile Phone Number (optional)

e.g. 123-365-4587

Security Questions

Answers are not case-sensitive and will be used when you want to reset your password.

Question *

Answer *

Question *

Answer *

Question *

Answer *

Recognize this device, computer, or browser?

Would you like us to recognize this computer, device or browser to authorize future logins?

Also See

If you don't have an email address, you can sign up for a FREE email account at:

- [Gmail](#)
- [Outlook](#)
- [Yahoo](#)
- [AOL](#)

Common Questions

- [Why am I seeing this page?](#)
- [Why do I need to provide this information?](#)
- [How are my email addresses used?](#)
- [What are the phone numbers used for?](#)
- [What are the security questions used for?](#)
- [What if I want to change my security settings?](#)
- [Why do I want to register my computer?](#)

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[See our privacy policy](#)

Register

- Step 1 Identity
- Step 2 Username & Password
- Step 3 Setup Secure Login
- Step 4 Registration Completed



Registration Completed

Congratulations

Your registration is now completed. To make changes to your selection(s), please go to your [Account Settings](#).

Your Information:

Username:
Primary Email Address:
Work Phone Number:
Mobile Phone Number:
Security Question 1:

Security Question 2:
Security Question 3:

You can choose to receive free paper communications by mail at any time. Change your [Mailing and Email Preferences](#), in Account Settings.

Please [print this information](#) for your records.

How you will receive information from us:

1. You are now enrolled to get your health statements, medical explanation of benefits, dental explanation of benefits (if eligible), and other important communications online.
2. That means less paper for you and we keep everything organized for you on this Web site.
3. When a new document is ready for you to view on this Web site, we'll send you an e-mail message at the e-mail address you entered when you registered.

If you need paper documents by mail, request them in Account Settings under Mailing and Email Preferences.

[To Account](#)

Common Questions

- What happens now?
- How do I change my security settings?

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[See our privacy policy](#)

After you have completed registration, you can login to your online account with your new username and password created during registration at: www.myuhc.com. Once you sign in, you can change your primary care physician, search for providers, manage your claims, and print temporary ID cards.

The screenshot displays the myuhc.com website interface. At the top, there are logos for myuhc.com, UnitedHealthcare, and HealthSelect. Below the logos is a navigation bar with links for ERS Home Page, Message Center, Account Settings, Print, Help, Contact Us, Feedback, and Sign Out, along with an En Español button. A secondary navigation bar contains links for Home, Claims & Accounts, Physicians & Facilities, Pharmacies & Prescriptions, Benefits & Coverage, Personal Health Record, and Health & Wellness.

The main content area is divided into several sections:

- Hello, [User Name]:** A sidebar on the left containing account details: My Coverage: Active (with a More Details link), Doctor Name: [Name] (with a Change Doctor link), Plan Name: HealthSelect In-Area, Group/Acct#: 0744260, and Member ID: [ID].
- Plan Details:** A section with buttons for Account Balances and Benefit Details.
- Out-of-Pocket Max:** A section stating \$2000 Individual.
- Health4Me:** A large central banner for the Health4Me app, featuring the text "The go-to app for your health." and a "Play video" button. Below the banner are navigation arrows and the text "Available for Apple® and Android™".
- What would you like to do today?:** A grid of service options including: Manage My Claims, View Online Statement, View Account Balances, Look up My Benefits, Print an ID Card, Health Assessment, Find a Doctor, Estimate Health Care Costs, Mental Health Resources, Manage My Prescriptions, Extra Programs & Discounts, and Look Up Health Topics.
- Information Center:** A section with a list of articles such as "Coverage When Traveling Internationally" and "UnitedHealthcare Health4Me app wins Appy award". A "View All" button is present.
- Related Web Sites:** A section with links for African American Health, Source4Women, and Other Languages (Español, 中文, 한국어, Tiếng Việt).
- Ask a Nurse:** A section featuring a photo of a nurse and text stating "Emergency? Dial 911" and "Registered nurses are available 24/7 to answer your health questions". It includes "Chat online now" and "Call 1-877-731-8306".

A red circle with the text "Step 8" is overlaid on the "Out-of-Pocket Max" section.

If you need additional website registration assistance, please contact United Health Care’s Website Technical Support at (866) 336-9371 M-F 8AM-7PM, and Saturday 7AM-3PM