



FedEx Service Alerts

FedEx Express National Service Disruption

Thursday, January 18, 2018

FedEx Express experienced flight and sort disruptions at the Memphis and Indianapolis hubs last night due to the continuing effects of winter storms, including extremely low temperatures. Potential delays are possible for package deliveries across the U.S. with a delivery commitment of January 18, 2018. Our top priority is the safety and well-being of our team members, as well as providing the highest level of service to our customers. Please continue to check fedex.com for updates.

Continue to check the [status](#) of your shipments on fedex.com or go to fedex.com for updates to [FedEx Service Alerts](#). You can also contact FedEx Customer Service at 1.800.GoFedEx, [1.800.463.3339](tel:18004633339) or stay up to date by subscribing to service disruption email notifications at the [FedEx Email Subscription Center](#).

Operational impacts to other FedEx operating companies may vary due to local weather conditions.

Consistent with the provisions of the [FedEx Service Guide](#), FedEx Express money-back guarantee is suspended for U.S. packages and shipments inbound into the U.S. from international locations with a delivery commitment of January 18, 2018.

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