# HireRight's I-9 and E-Verify Solution

## Quick Reference Guide

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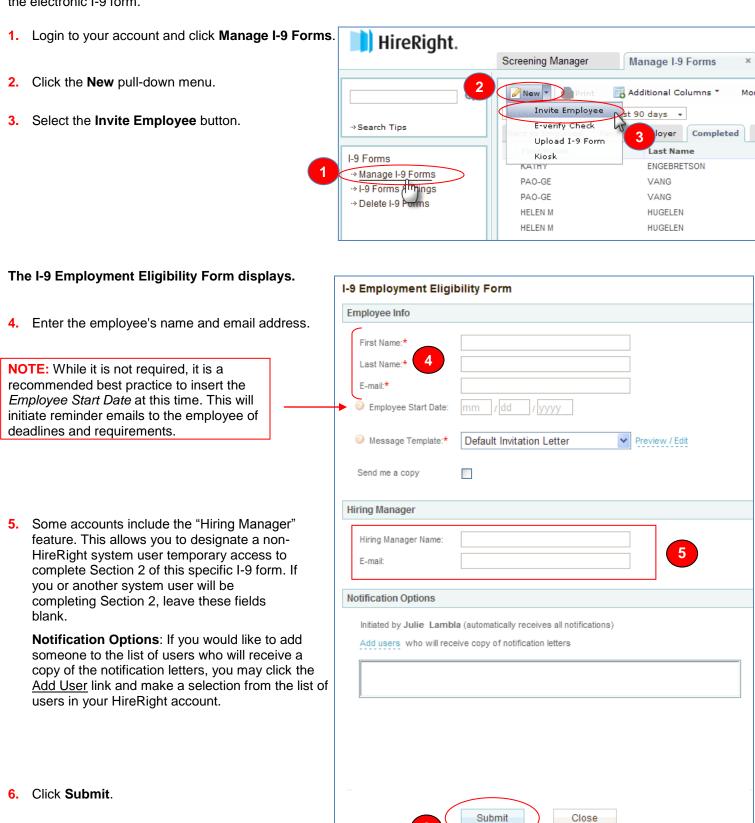
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## Inviting the Employee to Complete Section 1 of the I-9 Form

Following are instructions for using the "Invite Employee" option to send the employee an e-mail invitation to fill out the electronic I-9 form.



### EDITING AND SAVING THE EMPLOYEE E-MAIL INVITATION

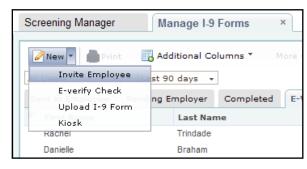
During the I-9 Form submission process, users are given the option to send an invitation to applicants to complete

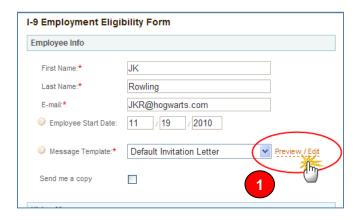
Section 1 of the I-9 Form. A default invitation email is included with your I-9 Solution. If users have appropriate permissions, they can view, edit, preview, set a new template as the default Employee Invitation e-mail, as well as delete old templates.

After selecting **Invite Employee** from the **New** pull-down menu, users are asked to fill in Employee Information and send an invitation to the applicant.

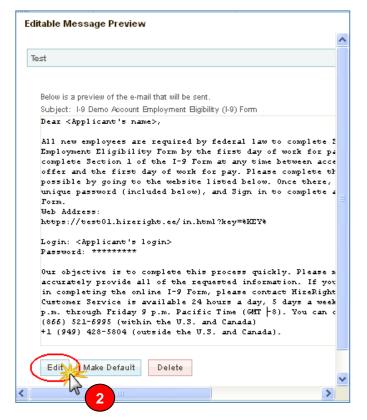
#### To Preview/Edit the Default Invitation Letter:

 From the I-9 Employment Eligibility Form, click the Preview/Edit link.





2. Click the **Edit** button at the bottom of the preview window.



- Edit the default invitation letter to meet your company's custom needs.
- 4. Select the Save as a new template option and name your new email invitation template.
  - To apply your changes to a new "Default Invitation Letter" select the Save radio button.

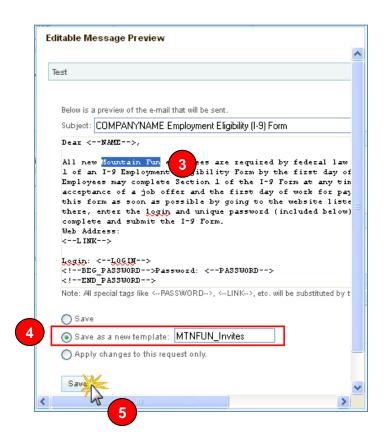
Or

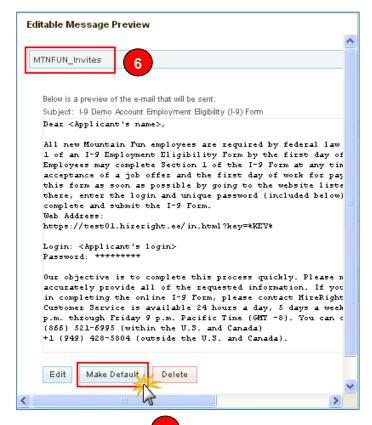
- To apply your edits to this one letter only, select the Apply changes to this request only radio button.
- Click the Save button to save your new invitation letter.

#### To Save Your New Invitation as the Default

Check the filename.

7. Click the Make Default button. At this point you could also delete your new file, or make further edits, if necessary.





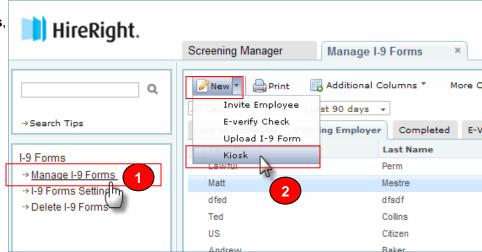
## **SETTING UP AN I-9 KIOSK LINK**

In cases where an employee has limited access to the Internet, you can provide a desktop link at an alternate computer for your employee to be able to access and fill out the forms. In these cases you will need to copy and paste the link to a desktop.

To get the link to an alternate computer, you can email a URL link to an I-9 login page using Kiosk Mode.

#### To Setup a Kiosk Link

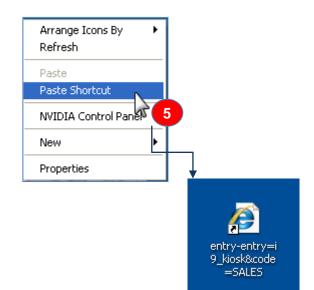
- Log in to your account and click I-9 Forms, then Manage I-9 Forms from the left-side navigation menu.
- Select Kiosk from the New pull-down menu.

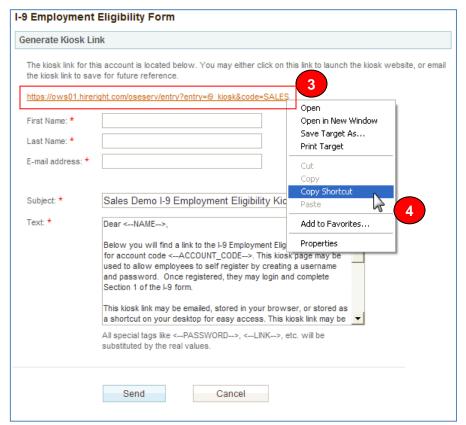


The Generate Kiosk Link screen is displayed.

- Right-click on the web address (URL).
- 4. Select Copy Shortcut.
- Go to your desktop paste the shortcut for future applicant's use.

Other options are to email the link to yourself, the employee, or to any person that can provide online access.





**6.** The link takes the employee to a registration page like the one shown below.

HireRight.			
	Sales Demo :: I-9 Emp		-
I-9 Employment Eligibility		ent Eligibility Kiosk! tion below and click "Sign In	Returning User  ". Then you can complete your I-9 form online. assword for future reference.
	I don't have e-mail address:  E-mail Address:  Confirm E-mail Address:		
	Password: Confirm Password:		At least 8 characters, must include an upper case letter, a lower case letter and a number. Cannot contain your email address.
	Verification code:	hw lafe	Please enter the characters you see in the box below in all lowercase and without any spaces. This is for security purposes.

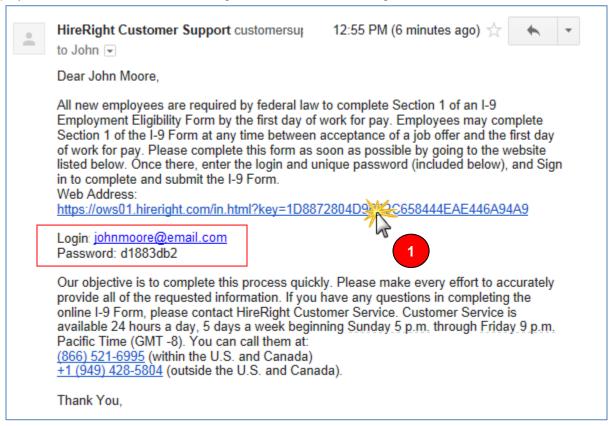
After completing registration, the employee is directed to the I-9 form to complete Section 1.

## THE EMPLOYEE EXPERIENCE - COMPLETING SECTION 1

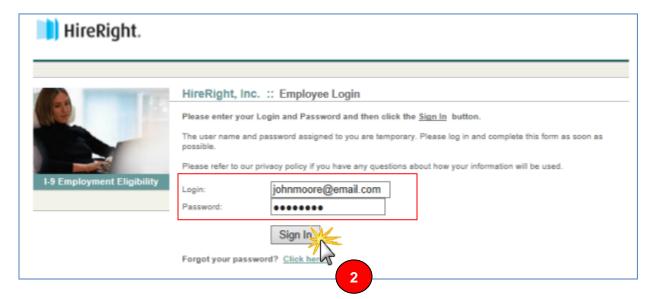
Once an employer has finished the "Invite Employee" process, an email is sent to the employee with a login and password to access Section 1 of the I-9 form. The employee fills in the required information, checks the required authorization checkboxes, provides and electronic signature, and submits it to the HireRight system.

Following is an example of what that process looks like.

Employee receives e-mail with link and login information from HireRight:



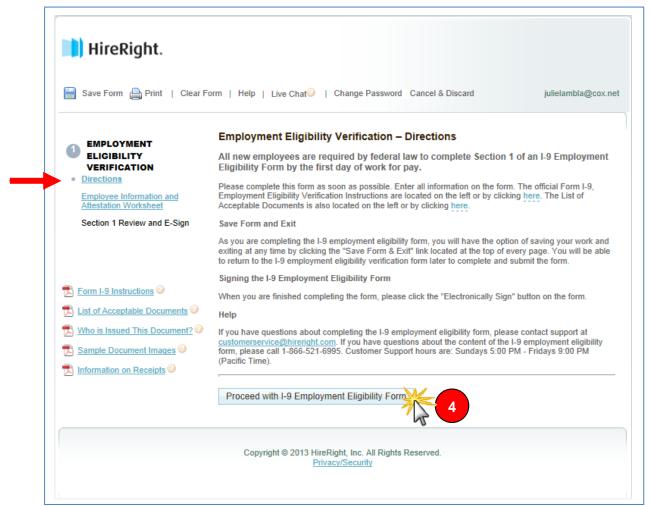
2. Employee clicks link and logs in:



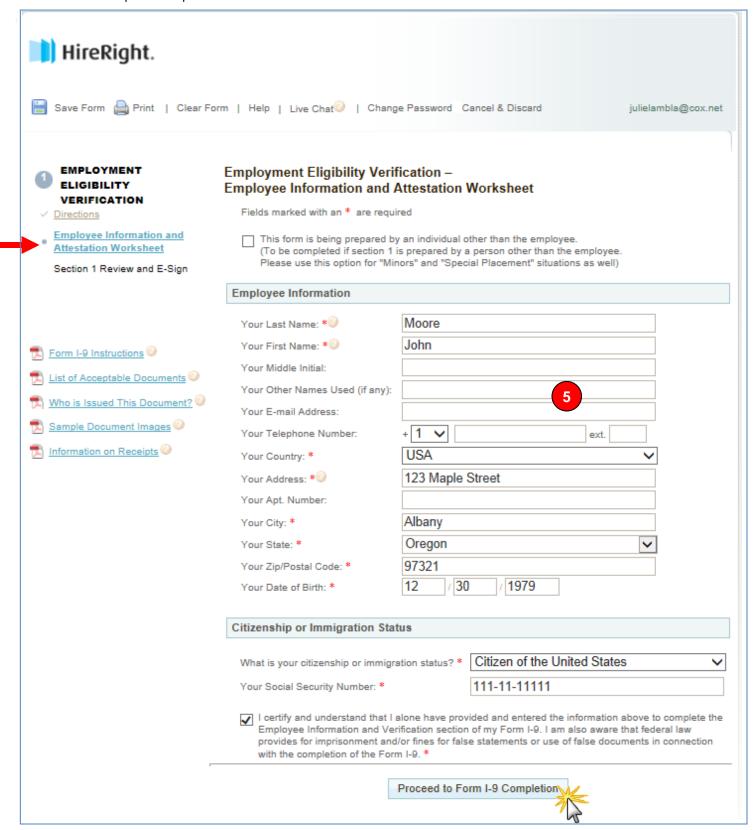
3. Employee will be prompted to create a unique password for security and privacy purposes.



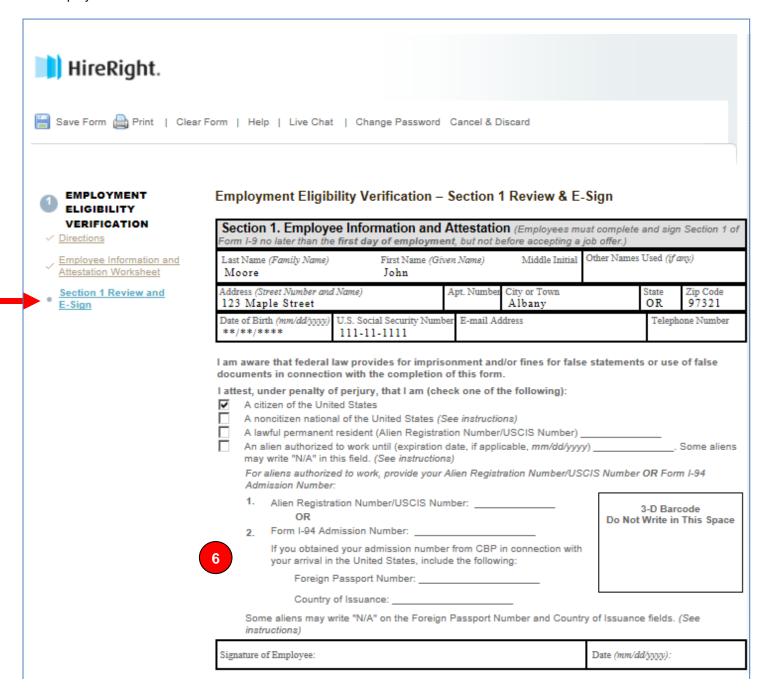
**4.** Employee is then presented with directions. Once the employee has read the directions they continue by clicking the "Proceed with I-9 Employment Eligibility Form" button.



5. The employee completes Section 1 by entering his Employee Information and Citizenship or Immigration Status information, and then clicks proceed. All fields indicated with an asterisk are required fields and will throw an error if not completed. Optional fields are not validated.



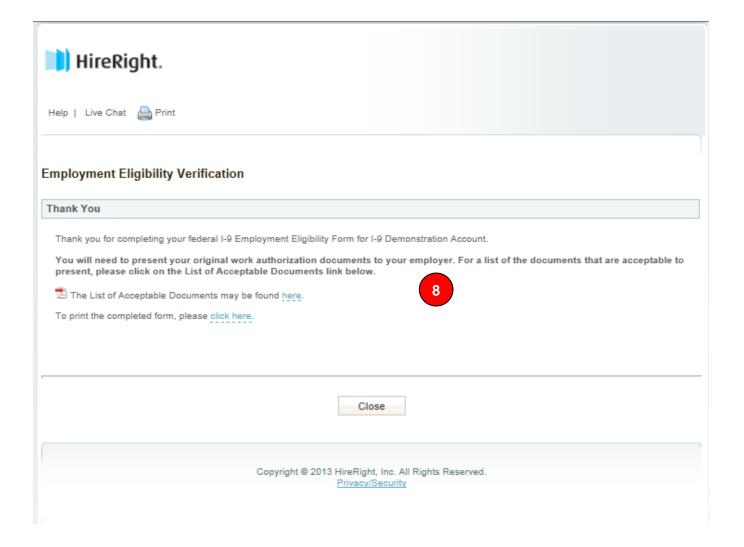
6. Employee then reviews the information entered into the I-9 form.



**7.** Employee must give electronic consent by first entering their full name and date of birth. Depending on your account configuration, the employee may or may not have mouse signature ability. However, all employees must click the attestation statements and click the Electronically Sign button to finish.

		Signature of Employee:			Date (mm/dd/yy)	w):					
		Preparer and/or Translator Certification than the employee.)	n (To be comple	ted and signed if Section	n 1 is prepared	by a person other					
		I attest, under penalty of perjury, that I have assisted in the completion of this form and that to the best of my knowledge the information is true and correct.									
		Signature of Preparer or Translator:			Date (m	m/dd/yyyy):					
		Last Name (Family Name)		First Name (Give	n Name)						
		Address (Street Number and Name)		City or Town	State	Zip Code					
		Electronic Signature of Employee									
	<b>→</b>	E-mail address:	hn Moore 230 y your signature	below							
		John "	Ma	عص	"mouse function employe electron using th	accounts have signature" ality enabled. The se can still give ic consent by e "Electronically atton below.					
All four attestation statement MUST be reviewed and checked off for an electronic	<b>→ → →</b>	Clear  ✓ I am aware that federal law provides f documents in connection with the con  ✓ I understand that I am using electronic electronically. *  ✓ I certify that the information that apper Information and attestation Workshee	npletion of this fo c means to sign ars above on the	rm. * this document, and I co	nsent to signing	this document					
signature to be valid.	<b>→</b>	✓ I understand that by typing my information, and that my providing this constitute my electronic signature. *									
		Back	ctronically Sign	Dec 7	cline						

**8.** A confirmation message appears. The employee's task is complete. The employer may now find this employee's completed Section 1 under the Pending Employer tab under Manage I-9 Forms of your HireRight account.



## **EMPLOYER REVIEW AND VERIFICATION - COMPLETING SECTION 2**

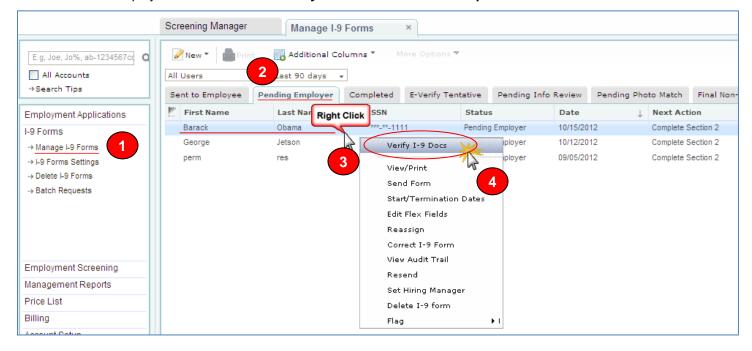
Before completing Section 2, the Employee MUST have already completed and signed Section 1.

Employees must present unexpired original documentation that shows their identity and employment authorization. Ensure that any document the employee presents is on the *List of Acceptable Documents* or is an acceptable receipt.

Physically examine each document to determine if it reasonably appears to be genuine and to relate to the employee presenting it. If the employer rejects a document, he or she should allow the employee to present other documentation from the *List of Acceptable Documents*.

#### To Verify I-9 Docs

- 1. Login to your account and click Manage I-9 Forms.
- Click on the Pending Employer tab.
- 3. Select the employee record.
- 4. Right click on the employee record and select Verify I-9 Docs from the menu or Click on the employee record and select Verify I-9 Docs from the More Options menu on the toolbar above.

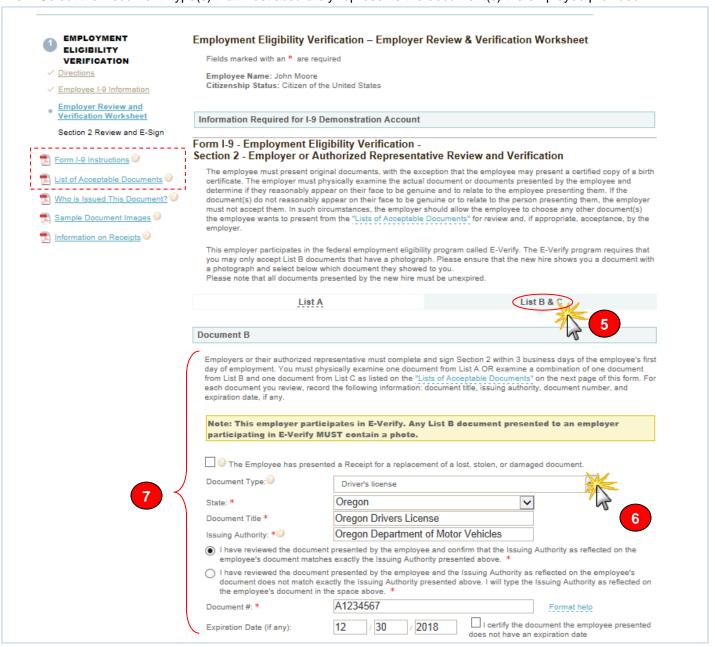


The Employer Review & Verification Worksheet Opens

#### The Employer Review & Verification Worksheet Opens

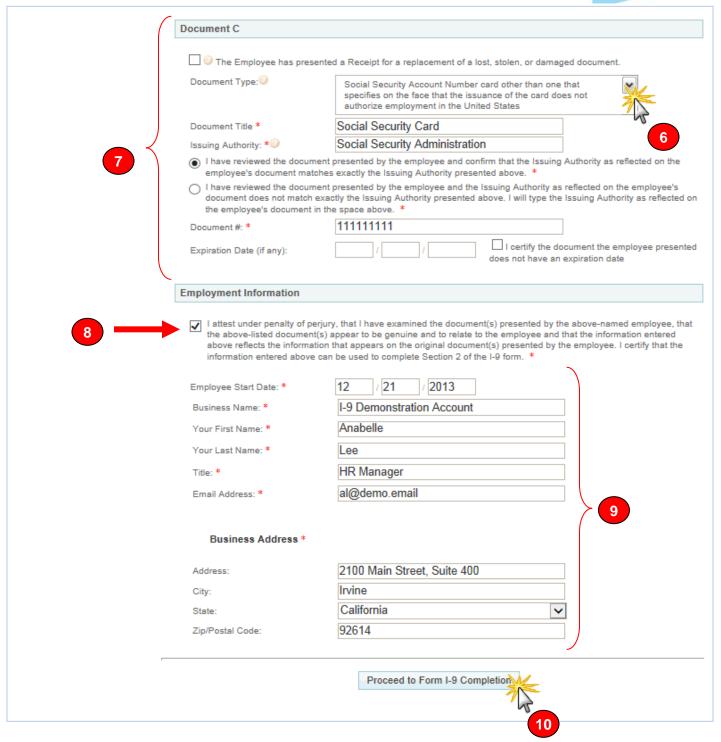
Ensure that any document the employee presents is on the Lists of Acceptable Documents or is an acceptable receipt. Physically examine each document to determine if it reasonably appears to be genuine and to relate to the employee presenting it. Additional guides, including the official I-9 Instructions and the List of Acceptable Documents are available on the left-hand side for your convenience

- Select the List A or the List B&C tab depending on the document(s) the employee provided.
   Employee is required to provide information for either; one document under the tab List A, or a document for each of List B and C.
- 6. Select the Document Type(s) that most accurately represents the document(s) the employee provided.



7. Enter the required information indicated by the red asterisk (\*): State, Document Title, Issuing Authority, Document Number(s) and Expiration Date (if any) from the original document(s) the employee presented. Document Title and Issuing Authority must be typed exactly as it appears on the face of the document.

Repeat steps 6 and 7 for Document C if you chose List B&C in Step 5 above.



- **8.** Click the "I attest under penalty of perjury, that I have examined the documents presented by the above-named employee....." Box.
- **9.** Enter or confirm "Employment" information not already pre-populated in the **Employment Information** area.
- 10. Click "Proceed to Form I-9 Completion".

#### 11. Review Section 2 Information





📔 Save Form 📠 Print | Clear Form | Help | Live Chat Cancel & Discard

#### **EMPLOYMENT ELIGIBILITY** VERIFICATION

- ✓ Directions
- ✓ Employee I-9 Information
- Employer Review and Verification Worksheet
- Section 2 Review and E-Sign

## Employment Eligibility Verification - Section 2 Review & E-Sign

Section 2. Employer or Authorized Representative Review and Verification Employers or their authorized representative must complete and sign Section 2 within 3 business days of the employee's first day of employment. You must physically examine one document from List A OR examine a combination of one document from List B and one document from List C as listed on the "Lists of Acceptable Documents" on the next page of this form. For each document you review, record the following information: document itle, issuing authority, document number, and expiration date, if any.)

Employee Last Name, First Name	and Middle Initial	from Section	n 1: M	oore John		
List A Identity and Employment Author	orization OR	List B Identity		AND <sub>Emp</sub>	List C loyment Autho	rization
Document Title:	Document Title: Oregon Driver	's License		Document Tit Social Sec	de: curity Card	
Issuing Authority:	Issuing Authority: Oregon Depart		otor	Issuing Autho		tration
Document Number:	Vehicles Document Number:		11	Document Nu	•	
Expiration Date (if any)(mm/dd/yyyy):	A1234567					
Document Title:	Expiration Date (if a	my) (mm/dd/yyy	(v):	Expiration Da	te (if any)(mm/dd/y)	ggy):
Issuing Authority:	3-D Baro					
Document Number:	Do Not Write in	This Space				
Expiration Date (if any)(mm/dd/yyyy):						
Document Title:						
Issuing Authority:			•			
Document Number:						
Expiration Date (if any)(mm/dd/yyyy):						

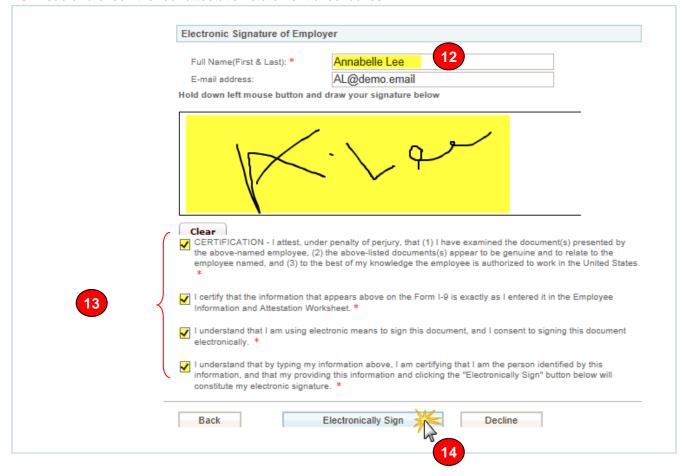
#### Certification

I attest, under penalty of perjury, that (1) I have examined the document(s) presented by the above-named employee, (2) the above-listed document(s) appear to be genuine and to relate to the employee named, and (3) to the best of my knowledge the employee is authorized to work in the United States.

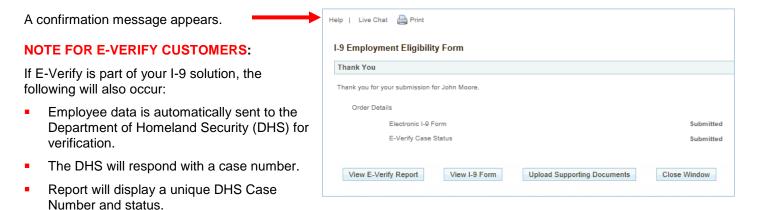
The employee's first day of employment (mm/dd/yyyy): 12/21/2013 (See instructions for exemptions.)

Signature of Employer or Authorized	Date (mm/d	$d$ / $yyyy$ ) $^{\prime}$	Title of Employer or Auth	orized Repr	resentative	
				Recruiter		
Last Name (Family Name)	First Name (Given N	ľame)	Employ	yer's Business or Organiza	ation Name	
Lee	Lee Annabelle		I-9 D	emonstration Acco	unt	
Employer's Business or Organization	Address (Street Number a	ınd Name) C	ity or T	own	State	Zip Code
2100 Main Street, Suite 40	0	1	Irvine		CA	92614

- 12. Enter your Full Name the email address will be pre-populated and validated upon submission.
- 13. Read and check the four attestation statement checkboxes.



14. Click the Electronically Sign button to finish. The I-9 form is electronically stored in your account.



- The DHS will typically provide a response within 5 minutes, with one of two types of results:
  - i. **Tentative Non-Confirmation** requires additional steps for verifying employee's authorization to work
  - ii. Authorized

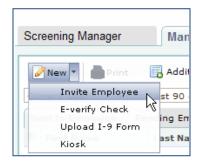
## DESIGNATING A HIRING MANAGER TO COMPLETE SECTION 2

Federal law requires that the employee completes Section 1 of the I-9 Form by his or her first day of work for pay. Employees may complete Section 1 at any time between acceptance of a job offer and their first day of work for pay.

The job of the "Hiring Manager" is to ensure that the employee completes Section 1 of the I-9 Form in time, and that you review the employee's document and complete Section 2 of the I-9 Form within three (3) business days of the first day of work for pay.

**EXAMPLE:** If the employee begins work on Monday, you MUST complete Section 2 by Thursday.

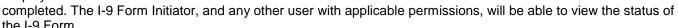
The term Hiring Manager is used as a generic term for the person who will be validating the employee's I-9 Section 2 documentation (from Lists A or B and C). When a user invites an employee to complete Section 1, the Hiring Manager option will display if the permission is enabled for the account.



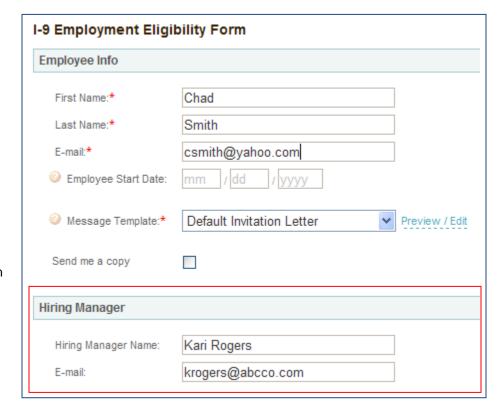
The Hiring Manager field allows you to grant a non-HireRight user or an existing HireRight user temporary access to complete Section 2 for this specific I-9 form.

If you enter a name and email address in the Hiring Manager fields, that person will be sent a notification once the employee has completed Section 1 of the electronic I-9 form. The Hiring Manager will then use the information provided in the email to access and complete Section 2 of the electronic I-9.

The request will go to the Pending Employer tab once Section 1 is



the I-9 Form. (See the Job Aid entitled "Hiring Manager Access and I-9 Form Completion" for more information on what the process will be for the Hiring Manager upon receipt of the email notification.)



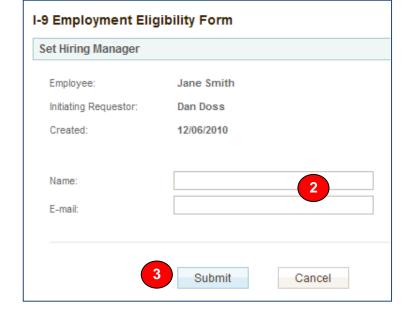
In certain circumstances, a user may wish to designate a Hiring Manager to an I-9 form later after the I-9 Form process has been initiated.

## To Set a Hiring Manager:

1. Right click on the desired record and select "Set Hiring Manager."



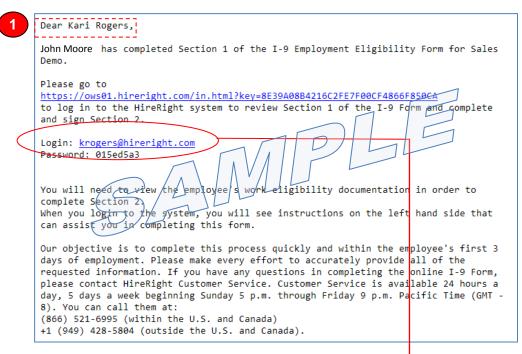
2. Enter a Hiring Manager name and E-Mail address.



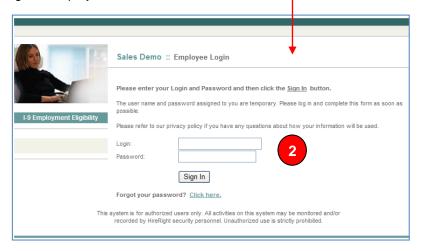
3. Click Submit.

### HIRING MANAGER ACCESS AND COMPLETION OF SECTION 2

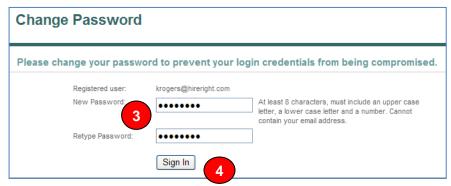
1. The Hiring Manager (Kari Rogers in the sample below) is advised via email that the employee has completed Section 1 of the electronic I-9 form. The Hiring Manager uses the information provided to access and complete Section 2 of the electronic I-9.



The Hiring Manager accesses the form using the Employee information contained in the enail:



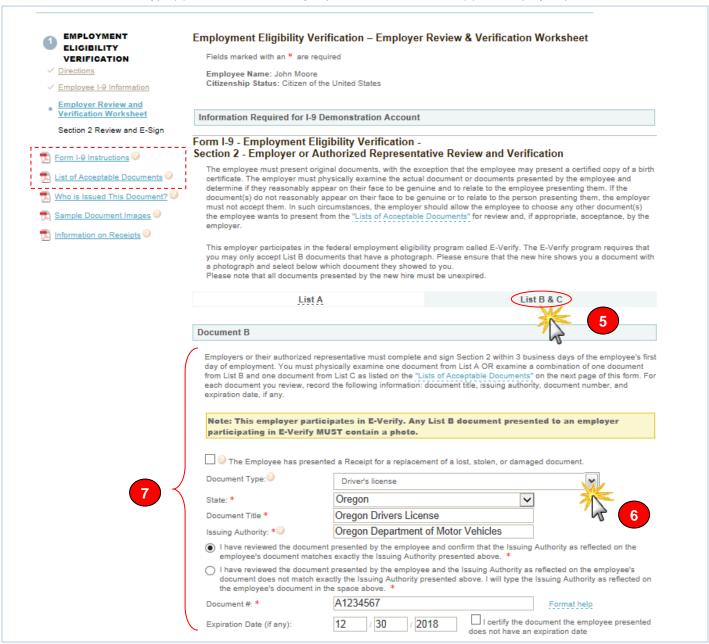
- The Hiring Manager resets the password to securely access and complete the Employer section of the online form.
- Click Sign In to complete Section 2.



#### The Employer Review & Verification Worksheet Opens

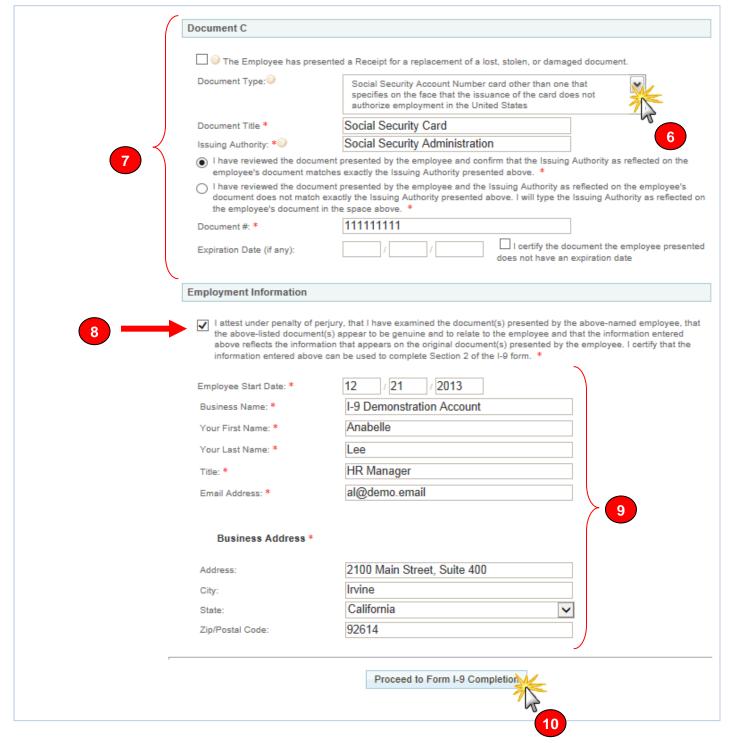
Ensure that any document the employee presents is on the Lists of Acceptable Documents or is an acceptable receipt. Physically examine each document to determine if it reasonably appears to be genuine and to relate to the employee presenting it. Additional guides, including the official I-9 Instructions and the List of Acceptable Documents are available on the left-hand side for your convenience

- 5. Select the List A or the List B&C tab depending on the document(s) the employee provided. Applicant is required to provide information for either; one document under the tab List A, or a document for each of List B and C.
- 6. Select the Document Type(s) that most accurately represents the document(s) the employee provided.



7. Enter the required information indicated by the red asterisk (\*): State, Document Title, Issuing Authority, Document Number(s) and Expiration Date (if any) from the original document(s) the employee presented. Document Title and Issuing Authority must be typed exactly as it appears on the face of the document.

#### Repeat steps 6 and 7 for Document C if you chose List B&C in Step 5 above.



- **8.** Click the "I attest under penalty of perjury, that I have examined the documents presented by the abovenamed employee......" Box.
- 9. Fill in all any missing "Employment" information not already pre-populated in the **Employment Information** area.
- 10. Click "Proceed to Form I-9 Completion".

#### 11. Review Section 2 Information



## EMPLOYMENT ELIGIBILITY VERIFICATION

- ✓ Directions
- ✓ Employee I-9 Information
- Employer Review and Verification Worksheet
- Section 2 Review and E-Sign

### Employment Eligibility Verification - Section 2 Review & E-Sign

Section 2. Employer or Authorized Representative Review and Verification (Employers or their authorized representative must complete and sign Section 2 within 3 business days of the employee's first day of employment. You must physically examine one document from List A OR examine a combination of one document from List B and one document from List C as listed on the "Lists of Acceptable Documents" on the next page of this form. For each document you review, record the following information: document title, issuing authority, document number, and expiration date, if any.)

List A dentity and Employment Auth	orization OR List B	AND Employment Authorizatio
Document Title:	Document Title: Oregon Driver's License	Document Title: Social Security Card
Issuing Authority:	Issuing Authority: Oregon Department of Moto	Issuing Authority: or Social Security Administration
Document Number:	Vehicles Document Number:	Document Number:
Expiration Date (if any)(mm/dd/yyyy):	A 1234567 Expiration Date (if any)(mm/dd/yyyy)	: Expiration Date (if any)(mm/dd/vyyy):
Document Title:	10 071 2220	10 271 2227
Issuing Authority:	3-D Barcode Do Not Write in This Space	
Document Number:		
Expiration Date (if any)(mm/dd/yyyy):		
Document Title:		
Issuing Authority:		
Document Number:		
Expiration Date (if any)(mm/dd/yyyy):		

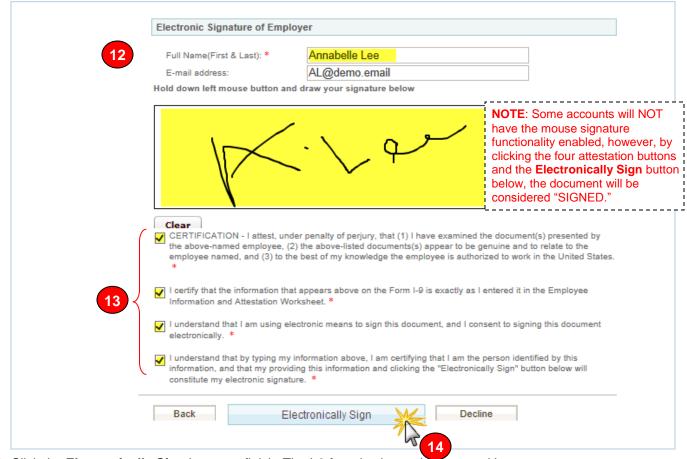
#### Certification

I attest, under penalty of perjury, that (1) I have examined the document(s) presented by the above-named employee, (2) the above-listed document(s) appear to be genuine and to relate to the employee named, and (3) to the best of my knowledge the employee is authorized to work in the United States.

The employee's first day of employment (mm/dd/yyyy):  $\underline{12/21/2013}$  (See instructions for exemptions.)

ı	Signature of Employer or Authorized Representative			ld/yyyy)	Title of Employer or Authorized Representative		
ı					Recruiter		
-	Last Name <i>(Family Name)</i>	First Name (Given 1	ľame)	Emplo	yer's Business or Organiza	ation Name	
ı	Lee	Annabelle		I-9 I	Demonstration Acco	unt	
ı	Employer's Business or Organization A	Address (Street Number (	and Name) (	City or T	Town	State	Zip Code
ı	2100 Main Street, Suite 400			Irvine	1	CA	92614

- 12. Enter your Full Name
- 13. Check the four attestation checkboxes.



14. Click the Electronically Sign button to finish. The I-9 form is electronically stored in your account.

#### **NOTE FOR E-VERIFY CUSTOMERS:**

If E-Verify is part of your I-9 solution, the following will also occur:

- Employee data is automatically sent to the Department of Homeland Security (DHS) for verification.
- The DHS will respond with a case number.
- Report will display a unique DHS Case Number and status.
- The DHS will typically provide a response within 5 minutes, with one of two types of results:
  - iii. Tentative Non-Confirmation requires additional steps for verifying employee's authorization to work
  - iv. Authorized

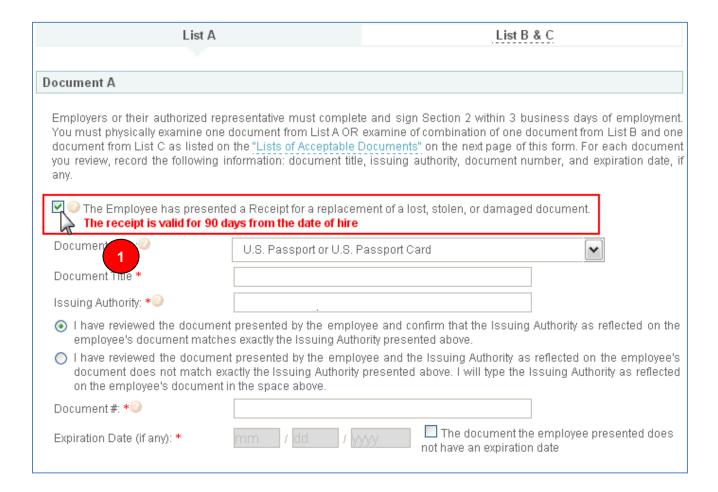
## RECEIPTS FOR LOST, STOLEN, OR DAMAGED DOCUMENTS

When an employee is unable to present a required document (or documents), the employee can present an acceptable "receipt" in lieu of a document from the Lists of Acceptable Documents.

This functionality only covers a receipt showing that the employee has applied to replace a document that was lost, stolen, or damaged per USCIS guidelines. Please refer to the "Information on Receipts" link on the left hand side of the page in Section 2 or Section 3 for additional guidelines.

Receipts for a replacement of lost, stolen, or damaged documents can be presented by all employees. A receipt fulfills the verification requirements of the document for which the receipt was issued (can be List A, List B, or List C) and is valid 90 days from date of hire or, for reverification, the date employment authorization expires. At the end of the receipt validity period, the employee must present the actual document for which the receipt was issued.

1. If you are presented with a receipt that meets the above requirements, simply check the check box indicating "The employee has presented a Receipt for the replacement of a lost, stolen, or damaged document" for the List A, List B, or List C document that was presented by the employee. Complete the rest of Section 2, electronically sign, and click submit.





At this time a timer is started. The employee now has 90 days to bring in a hard copy of an original acceptable document.

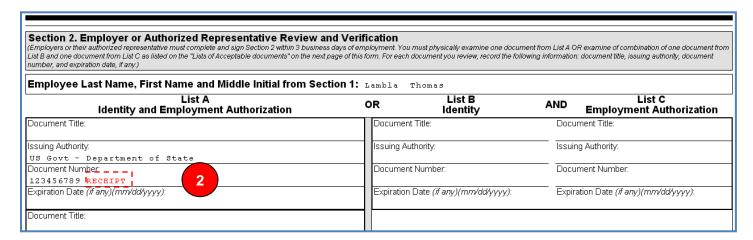


After 60 days, a reminder email message will be sent to the employer saying that they have 30 days remaining.



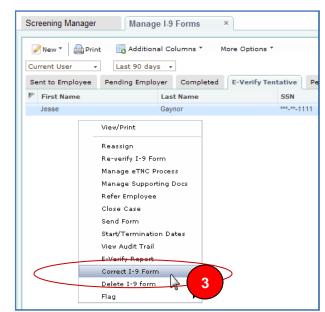
If your company participates in E-Verify, and if the employee presents a receipt showing that he or she applied to replace a document that was lost, stolen or damaged, a case **cannot** be created in E-Verify. You must wait until the employee presents the actual document for which the receipt was presented before you can create a case in E-Verify for the employee.

2. Notice that when you view the Electronic I-9 Form (by right-clicking and selecting "View/Print") you'll see the word **Receipt** in red, indicating that a receipt was accepted in lieu of an original. The expiration date will display the expiration date of the receipt (90 days after the employee's start date).

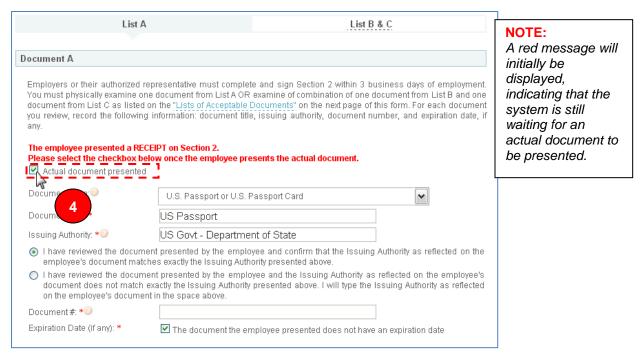


3. When the employee presents the actual document, use the "Correct I-9 Form" command to open the employee's I-9 Form and correct Section 2.

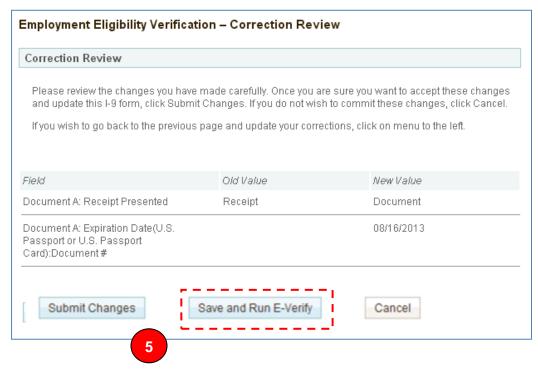
Note: The "Corrections" User Permission must be enabled



4. Check the box next to "Actual document presented", and enter a new document number and expiration date. Then click "Next."

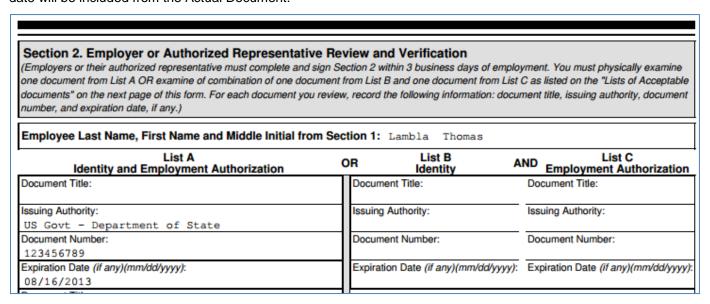


- Review the information in the Correction Review page. Notice the old value, and the new value indicating your changes.
  - If an E-Verify case is not needed, then click "Submit Changes."
  - For E-Verify Users: If you need to create an E-Verify case for this employee, click "Save and Run E-Verify".

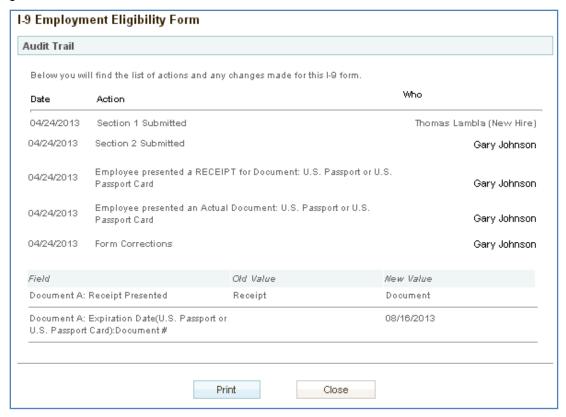


#### **Additional Info**

The Electronic I-9 Form will also be updated. The red "Receipt" text will be removed and the new expiration date will be included from the Actual Document.



The I-9 Audit Trail will record everything that is required by USCIS to properly document receipts for lost, stolen, or damaged documents.



## INSTRUCTIONS FOR NOTARIES - COMPLETING SECTION 2

An I-9 Form is required to be completed for every new employee by the federal government in order to comply with employment eligibility law. The form must be completed by all employees when starting a new job.

The new employee has already completed Section 1 of the form. Notaries are often asked to complete Section 2 of the form when the employee is not located close to their employer. This document explains how to complete the form.

#### Completing Section 2 of the Form I-9

 The employee will present you with a paper copy of the Form I-9. Section 1 (Page 1) will already be completed.



#### Completing Section 2 of the Form I-9

2. The employee will present you with documents that authorize them to work in the United States. Please complete Section 2 based on the documentation provided by the Employee. Please see the attached *List of Acceptable Documents* to identify which documents are List A, List B and List C.

NOTE: Issuing Authority is the organization that issued the document (for example, the Department of Motor Vehicles for a Driver's License).

3. In the CERTIFICATION section, enter the Employee's Start Date (you may need to ask the employee for this date). Sign and print your name and provide your business information, as you are the person completing the form.

Optionally, you can provide your Notary stamp on the form.

**4.** Give the completed form to the employee.

one document from list A OR examine of documents" on the next page of this for number, and expiration date, if any.)		e document fr	om list B and o	ne document from	list C as list	ted on the "	List of Acceptable
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List A Identity and Employme	nt Authorization	C	OR	List B Identity	AND	Employm	List C ent Authorizat
Document Title:			Document Ti	tle:	Doc	cument Title	:
United States Passport			Issuing autho	with an	leeu	ina authori	h
<pre>Issuing authority: US Govt - Department of St</pre>	tate		issuing autric	ority:	ISSU	ing authorit	ty:
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Expiration Date (if any)(mm/dd/yyyy):		_	Expiration Da	ate (if any)(mm/dd/y	<i>yyy)</i> : Exp	iration Date	e (if any)(mm/dd/y
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## LISTS OF ACCEPTABLE DOCUMENTS All documents must be UNEXPIRED

Employees may present one selection from List A or a combination of one selection from List B and one selection from List C.

	LIST A  Documents that Establish  Both Identity and  Employment Authorization	OR	LIST B  Documents that Establish Identity  AN	ID	LIST C Documents that Establish Employment Authorization
2.	U.S. Passport or U.S. Passport Card  Permanent Resident Card or Alien Registration Receipt Card (Form I-551)  Foreign passport that contains a temporary I-551 stamp or temporary		<ol> <li>Driver's license or ID card issued by a State or outlying possession of the United States provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address</li> </ol>	1.	A Social Security Account Number card, unless the card includes one of the following restrictions:  (1) NOT VALID FOR EMPLOYMENT  (2) VALID FOR WORK ONLY WITH INS AUTHORIZATION
4.	I-551 printed notation on a machine- readable immigrant visa  Employment Authorization Document that contains a photograph (Form I-766)		<ol> <li>ID card issued by federal, state or local government agencies or entities, provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address</li> </ol>	2.	(3) VALID FOR WORK ONLY WITH DHS AUTHORIZATION  Certification of Birth Abroad issued by the Department of State (Form FS-545)
5.	For a nonimmigrant alien authorized to work for a specific employer because of his or her status:		School ID card with a photograph     Voter's registration card     U.S. Military card or draft record	3.	Certification of Report of Birth issued by the Department of State (Form DS-1350)
	a. Foreign passport; and     b. Form I-94 or Form I-94A that has the following:         (1) The same name as the passport;		Military dependent's ID card      U.S. Coast Guard Merchant Mariner Card	4.	Original or certified copy of birth certificate issued by a State, county, municipal authority, or territory of the United States bearing an official seal
	and (2) An endorsement of the alien's nonimmigrant status as long as		Native American tribal document     Driver's license issued by a Canadian	1	Native American tribal document U.S. Citizen ID Card (Form I-197)
	that period of endorsement has not yet expired and the proposed employment is not in conflict with any restrictions or limitations identified on the form.		For persons under age 18 who are unable to present a document listed above:		Identification Card for Use of Resident Citizen in the United States (Form I-179)
6.	Passport from the Federated States of Micronesia (FSM) or the Republic of the Marshall Islands (RMI) with Form I-94 or Form I-94A indicating nonimmigrant admission under the Compact of Free Association Between the United States and the FSM or RMI		10. School record or report card  11. Clinic, doctor, or hospital record  12. Day-care or nursery school record	8.	Employment authorization document issued by the Department of Homeland Security

Illustrations of many of these documents appear in Part 8 of the Handbook for Employers (M-274).

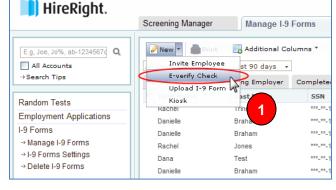
Refer to Section 2 of the instructions, titled "Employer or Authorized Representative Review and Verification," for more information about acceptable receipts.

## SUBMITTING AN E-VERIFY (ONLY) CHECK

For employers that do not need to initiate an I-9 but do need to run an E-Verify Check.

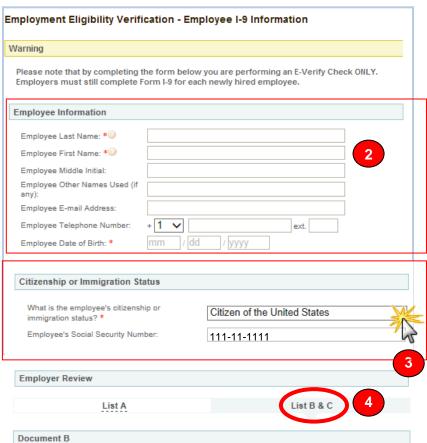
#### To Submit an E-Verify Check

 From the Manage I-9 Forms tab, select the E-Verify Check menu option from the New pull-down menu



Working from the paper I-9 form completed by the Employee, enter the information from the paper form.

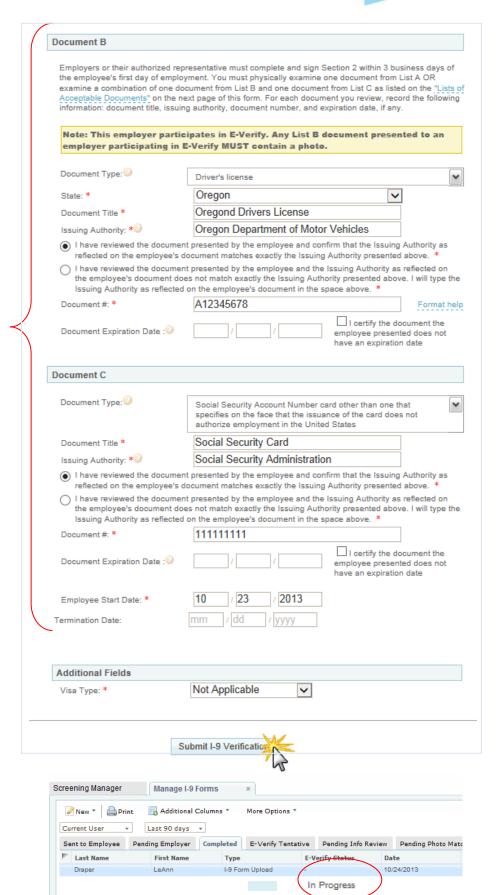
- Enter the employees Citizen or Immigration Status by using the pull-down menu.
- 4. Select List A or List B&C.



Employers or their authorized representative must complete and sign Section 2 within 3 business days of the employee's first day of employment. You must physically examine one document from List A OR examine a combination of one document from List B and one document from List C as listed on the "Lists of Acceptable Documents" on the next page of this form. For each document you review, record the following information: document title, issuing authority, document number, and expiration date, if any.

5. Enter all required information. Fields indicated by a red asterisk are required fields.

5



6. Click Submit I-9 Verification.

Information will be submitted to E-Verify for verification and a record can be found.

A NEW employee record is created and placed in the Completed tab. Notice the E-Verify Status is "In Progress."

#### **What Happens Next?**

- E-Verify will respond with a unique Case Number.
- The E-Verify report will display the Case Number and status.
- E-Verify will typically provide a response within 15 seconds.

#### **Results**

E-Verify will respond with one of two types of results:

- Tentative requires additional steps for verifying an Employee's authorization to work
- Final E-Verify has made a final determination status

#### **Possible Statuses**

- Final:
  - ✓ Employment Authorized
  - ✓ DHS/SSA Final Non-Confirmation
  - ✓ DHS/SSA Employment Non-Authorized
  - ✓ DHS/SSA No-Show
- Temporary:
  - ✓ DHS/SSA Tentative Non-Confirmation
    - Please reference the "How to Handle a Tentative Non-Confirmation Status" Job Aid for further instructions.
  - ✓ DHS/SSA Tentative Non-Confirmation Photo Mismatch
    - Please reference the "E-Verify Photo Tool" Job Aid for further instructions.
  - ✓ DHS/SSA Verification in Process
    - Note: This status means that additional time is needed from E-Verify to provide a final status. No action is needed on your part at this time in the process.
  - ✓ DHS/SSA Case in Continuance
    - Note: This status means that additional time is needed from E-Verify to provide a final status. No action is needed on your part at this time in the process.
  - ✓ DHS/SSA Institute Additional Verification
    - Note: This status means that E-Verify has instituted additional verification procedures to verify the new hire's employment eligibility and that resolution of the status may take some extra time. No action is needed on your part at this time in the process.

## USING HIRERIGHT'S E-VERIFY PHOTO MATCHING TOOL

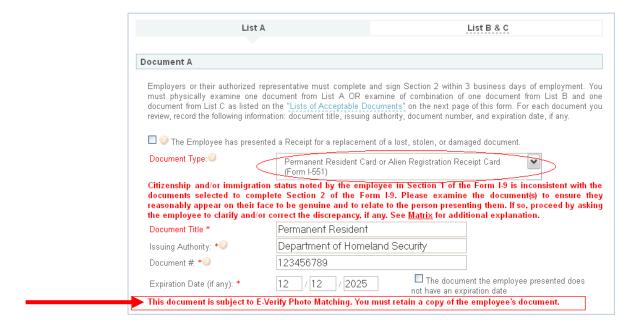
As mandated by the U.S. Department of Homeland Security, all customers using HireRight's E-Verify solution are required to conduct an E-Verify Photo Match when certain documents are provided.

## What does the E-Verify Photo Matching Tool do?

Using HireRight's E-Verify Photo Matching Tool, you will be verifying that the photo displayed in E-Verify is identical to the photo on the document that the employee presented to you in Section 2 of the I-9 Form. Once E-Verify is initiated, a window will appear that prompts users to compare the photo on the employee's documentation with a photo displayed on HireRight's E-Verify screen. This helps ensure that the documents provided are valid.

The photo matching prompt automatically occurs when an employee presents any of the following documents as proof of employment eligibility:

- U.S. Passport or Passport card active for HireRight customers on 4/29/2011
- Permanent Resident Card (Form I-551) active for HireRight customers on 12/3/2010
- Employment Authorization Document (Form I-766) active for HireRight customers on 12/3/2010



When the employee presents one of the above documents and the I-9 Form information entered by the employer matches DHS records, the employee's photo automatically displays on HireRight's E-Verify screen.

**NOTE**: If an employee presents a U.S. Passport (or Passport Card), Permanent Resident Card, or Employment Authorization Document, E-Verify requires that **the employer must make a copy of that document and keep it on file with the I-9 Form.** If you prefer to not keep a paper copy, you may scan and upload a PDF file to the HireRight system using the Manage Supporting Documents feature (provided this permission is activated for your account).

#### **Avoiding Discrimination**

Employees have the right to present any acceptable documentation to complete the I-9 Form. Employers may not require an employee to present a specific document. Employers must accept the documents the new employee chooses to present as long as they appear to be genuine and relate to the person presenting them. Otherwise, employers may violate federal law prohibiting discrimination in the verification process.

## **Sample Document Images**

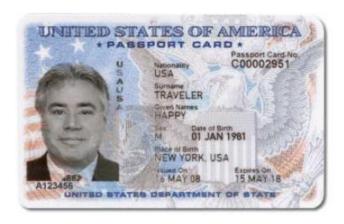
Note: Images may vary from documents shown here based on document issue date.

U.S. Passport





U.S. Passport Card





I-551 (Permanent Resident Card)





Form I-766 (Employment Authorization Card)

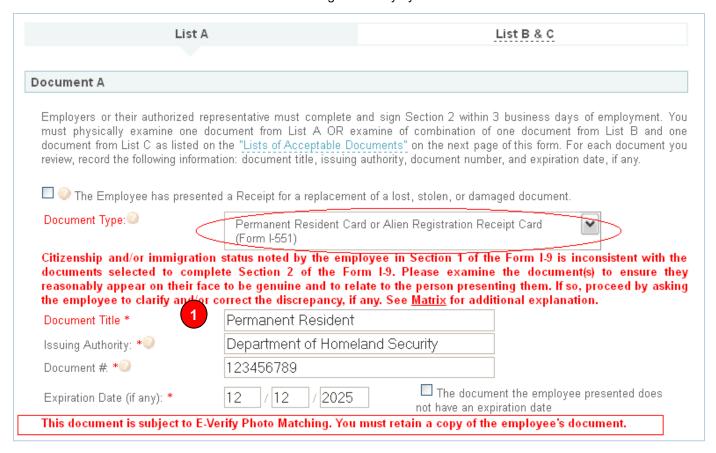




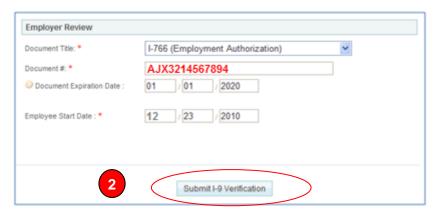
# **E-Verify Photo Matching Tool Process**

- 1. In HireRight's I-9 and E-Verify interface, photomatching may be required when an employee presents one of the following documents in Section 2:
  - U.S. Passport or Passport card active for HireRight customers on 4/29/2011
  - Permanent Resident Card (Form I-551) active for HireRight customers on 12/3/2010
  - Employment Authorization Document (Form I-766) active for HireRight customers on 12/3/2010

**NOTE**: As of 12/3/2010, Alien number (#) will no longer be accepted as a Document number (#) for I-551 and I-766 documents that are entered within the HireRight E-Verify system.



2. An E-Verify Photo Match is activated once you click "Submit I-9 Verification"



Once the E-Verify Check is initiated, a screen will return from E-Verify that includes a photograph (usually within 15 seconds). Simply compare the photo displayed by E-Verify to the photo on the employee's document and determine if the photos are reasonably identical. This means that the photos should be identical, but you should take into account minor variances in shading and detail between the two photos based upon the age and wear of the employee's document, the quality of your computer monitor, and the watermark on the photo in E-Verify to protect it from unlawful use.



- **3.** Select **Yes** or **No** to the question: "Does the photograph above match the photograph on the documented presented by the employee?"
  - Yes- the photo on the employee's document matches the photo displayed by E-Verify. Clothing, hair style, facing direction and appearance on the card should be identical to the photo displayed by E-Verify.
  - No the photo on the employee's document is not identical to the photo displayed in E-Verify.

NOTE: If 'No Photo on this Document' appears, select Yes.

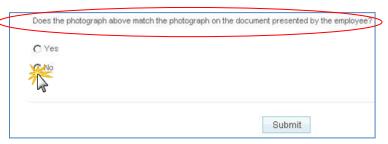
Do not compare the photo displayed by E-Verify to the employee directly. The direct comparison between the document and the individual happens during Section 2 of the I-9 Form completion, prior to using E-Verify.

4. Click **Submit** once you have verified that the photograph on the screen matches the photograph given to you.

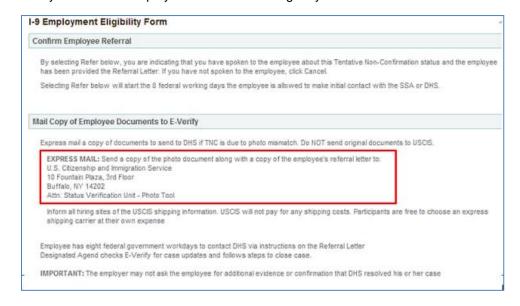
## Don't Get Stuck! - Some Troubleshooting Tips

#### What If the Photos Don't Match?

In the cases when the photo that is returned to you from E-Verify doesn't match the photo that was given to you by the employee, you must select **NO** when prompted "Does the photograph above match the photograph on the documented presented by the employee?"



In these cases, E-Verify may return a Tentative Non-Confirmation (TNC) for this employee. When you refer the employee through the TNC process, you will be instructed to **send photocopies** of the document and physically mail them to USCIS. Instructions are displayed for you when you refer the employee within the HireRight system.



### Document # vs. Alien #\*

**The Document number** (shown as Card # on the Employment Authorization Card) should be three (3) letters followed by ten (10) numbers, and the alien number is a nine (9) digit number typically found on the card as A#. As of 12/3/2010, Alien number (#) will no longer be accepted as a Document number (#) for I-551 & I-766.

#### **Document Numbers**



<sup>\*</sup> Images may vary from documents shown here based on document issue date.

### What if the Photo Match screen never appears or my browser crashes?

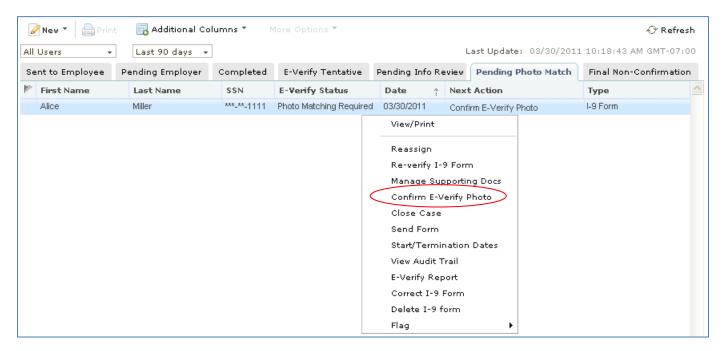
Large document sizes can cause timeouts. On occasion, the E-Verify service may be delayed in returning the photo. A message regarding a timeout could appear on the Thank You page, or an email notification may be sent to alert you of a Pending Photo Match that has not yet been completed.

There is a corresponding E-Verify "work queue" tab on the Manage I-9 Forms Dashboard; named Pending Photo Match.



### **Pending Photo Match**

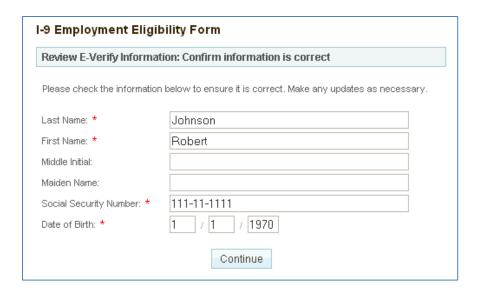
In order to continue processing the E-Verify check for this employee, right click and select "Confirm E-Verify Photo" to restart the E-Verify photo matching process.



## **Review E-Verify Information Process**

In some instances, a case status of 'Review E-Verify Information' occurs and you will see a screen appear to review and update the employee's information. This means that a discrepancy was found in the information that was submitted compared to the information that is maintained in the E-Verify database.

A 'Review E-Verify Information' occurs for reasons including typographical errors and/or incorrect information provided on the I-9 Form. You are required to review the data in the screen provided, correct the information if necessary, and resubmit to E-Verify.



#### What if the screen never appears or my browser crashes during this process?

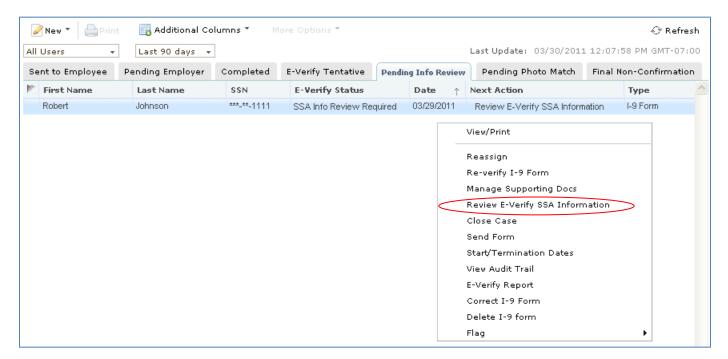
On occasion, if the E-Verify service experiences problems in returning the 'Review E-Verify Information' screen, the process will time-out. In the event should this occur, an email notification will be sent to alert you of a Pending E-Verify Information Review.

There is a corresponding E-Verify "work queue" tab on the Manage I-9 Forms Dashboard; named *Pending Info Review*.



### **Pending Info Review**

In order to continue processing the E-Verify check for this employee, right click and select "Review E-Verify SSA/DHS Information" to re-start the 'Review E-Verify Information' process.



### **Once You Click Submit**

Employee data is automatically sent to E-Verify.

- E-Verify will respond with a unique Case Number.
- The E-Verify report will display the Case Number and status.
- E-Verify will respond with one of two types of statues:
  - Temporary A temporary status DOES NOT mean that the employee is not authorized to work. Temporary
    statuses require additional action from the employer to address the status to the employee and the employee has
    to then follow up with DHS or SSA. The employee CAN continue to work while the temporary status is being
    resolved.
  - 2. Final Final statuses indicate whether or not the employee is legally authorized to work in the United States. The employee will either continue to work or be terminated based upon a final status.

**NOTE:** If the status is temporary, use the instructions provided and the letter templates linked in the E-Verify Report to guide the employee in initiating a resolution. See the Tentative Non-Confirmation Job Aids for more information.

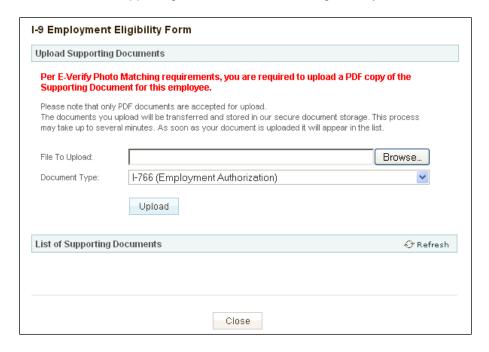
# **Managing Your Uploaded Supporting Documents**

To help you maintain E-Verify compliance and aid in the E-Verify photo matching requirement of storing copies of supporting documents, HireRight offers the ability to have an Upload Supporting Documents feature activated within your account.

Supporting Documents can only be uploaded to your account if the "Upload Supporting Documents" feature has already been activated within your account. If your account does not currently have this feature enabled, or if you need to add this permission for additional users, please contact your HireRight Representative. This feature does incur an additional charge due to document storage costs.

It is recommended that HireRight E-Verify participants store E-Verify-required copies of Supporting Documents within the HireRight I-9 system to help keep your company in compliance with E-Verify rules. As a result, if you have the "Upload Supporting Documents" feature activated within your account, the new system enhancements that will be released along with the E-Verify Photo Tool Upgrade will automatically be implemented for the users with the "Upload Supporting Documents" permission UNLESS you contact your Account Manager to opt out. If your company decides to store E-Verify Supporting Documents **outside** of the HireRight system, please contact your Account Manager to opt out.

• Require Users to Upload Supporting Documents for E-Verify - After E-Verify photo matching has completed, the system will prompt the user to upload a PDF file of the employee's supporting document. Uploading Supporting Documents does incur an additional charge. This is an optional feature you may opt-out of if your company chooses to not store supporting documents in the HireRight I-9 system.



If you are unable to upload a supporting document at this time, simply click the "close" button to exit.

- New supporting document notification An email notification will be sent if an employee does not have a required supporting document on file as a result of E-Verify photo matching. By default, this notification will send to the I-9 Form Initiator. Uploading Supporting Documents does incur an additional charge. This is an optional feature you may opt-out of if your company chooses to not store supporting documents in the HireRight I-9 system. If you would prefer to not receive this notification OR would like to have the notification sent to a different user, please contact your Account Manager.
- New status in I-9 dashboard After E-Verify has been completed, you are able to view and identify within the I-9 Dashboard which employees may require a supporting document on file due to E-Verify photo matching requirements. This is located under the Next Action column, and the message 'Supporting Document Needed' will

display. Uploading Supporting Documents does incur an additional charge. If you do not see the "Next Action" column, be sure to right click on the column headings and select it to show.



Supporting Document Management Report
 —This report will enable you to compare what Section 2 document was entered into the system and view a list of supporting documents that were uploaded for each employee.

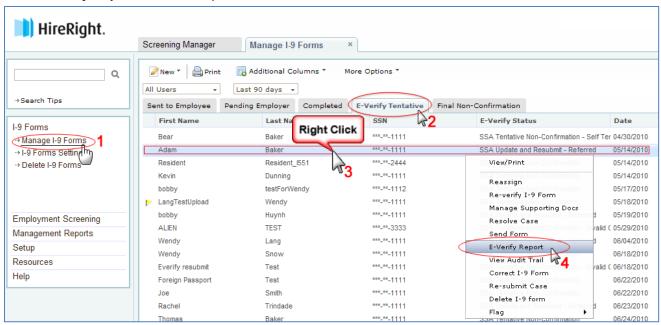
 Easily track and manage employees who are required to have a supporting document on file as a result of E-Verify photo matching. This report will only be available to users who have access to Management Reports and if the "Upload Supporting Documents" feature is enabled for the account.

# How to Handle a "Tentative Non-confirmation" Status

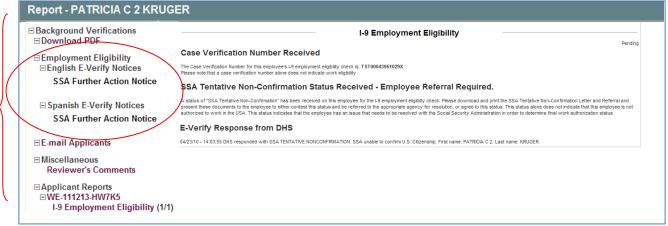
Most of the time, E-Verify Checks come back from the Department of Homeland Security (DHS) and the Social Security Administration (SSA) with a status of "Employment Authorized". On rare occasions, a check will be returned with a status of "Tentative Non-Confirmation (TNC)" where the employee's information could not be verified against what was provided by the Employee.

## **Upon Receipt of a "Tentative Non-Confirmation" status:**

- 1. Login to your account and click Manage I-9 Forms.
- 2. Click the E-Verify Tentative tab.
- 3. Select the employee that has the "Tentative Non-Confirmation" status and right-click.
- 4. Select E-Verify Report from the drop-down menu.



Here you can review: the applicant's report, the details around the DHS/SSA status, instructions for taking steps to resolve, and copies of the letters that need to be reviewed with the Employee.

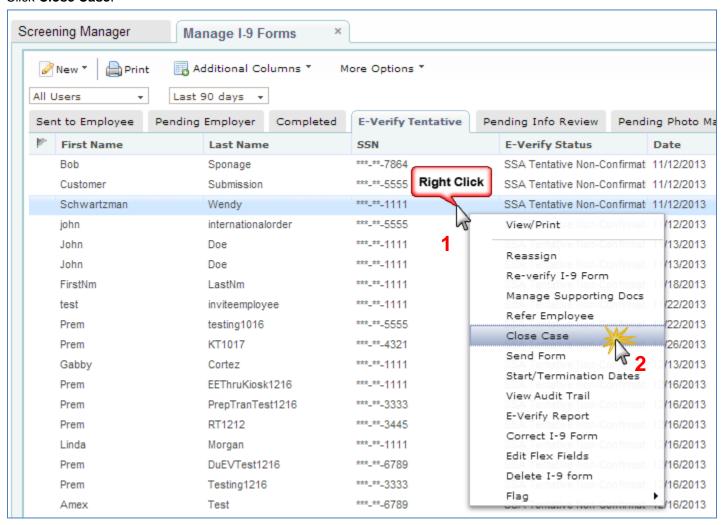


- Print and review the DHS or SSA Further Action Notice letter with the employee to determine and document if the employee wishes to contest.
- 6. Employee and employer MUST sign and date the letter. Keep the signed original on file and give the Employee a copy.

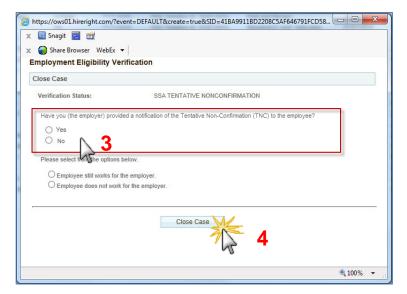
If Employee **DOES NOT CONTEST**, file the signed **Further Action Notice** Letter in the Employee's file and close the case.

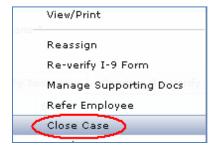
#### To Close a Case:

- 1. From Manage I-9 Forms, select the record and right-click to open the actions menu.
- Click Close Case.



- 3. Select if the employee still works for your company or not AND whether you've provided a notification of a TNC.
- Then click the Close Case button.





This formalizes the Employee's choice not to contest, giving the Employer the ability to proceed with terminating employment.

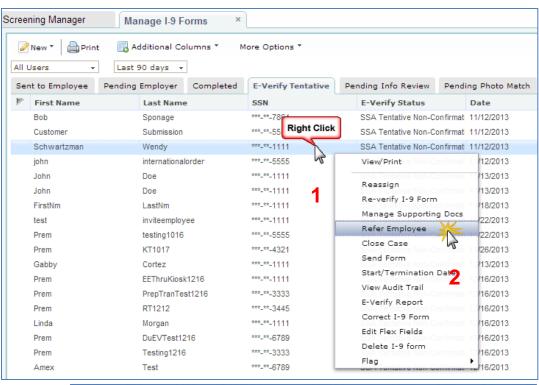
### If Employee DOES CONTEST, you will need to "Refer the Employee."

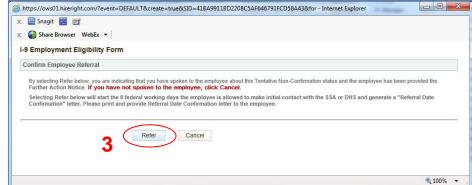
## To Refer an Employee:

 From Manage I-9 Forms, select the record and right-click to open the actions menu.

2. Click Refer Employee.

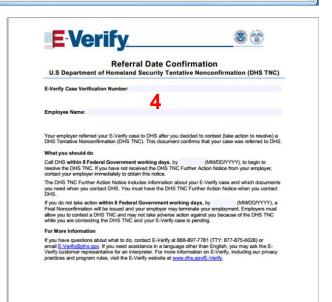
3. If you have spoken to the employee about the TNC and provided the Further Action Notice, click the **Refer** button. The timeline for resolution will now be monitored automatically. At that point, the employee must take action within 8 business days.



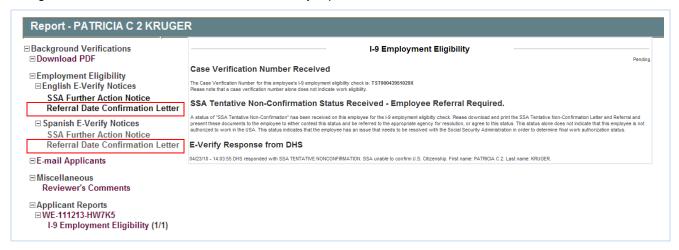


The E-Verify generated "Referral Date Confirmation" letter will appear in a new window.

HireRight pre-populates the **Referral Date Confirmation** letter with the employee information. Make sure that you and the employee receive a copy. If the information is not pre-populated, be sure to enter the information requested before printing.



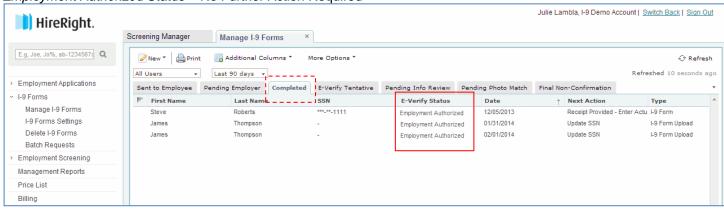
Upon successful completion of the referral process (clicking the Refer button), the **Referral Date Confirmation** letter will be available alongside the Further Action Notice on the E-Verify report.



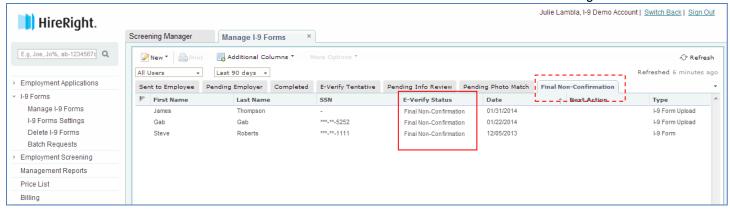
## **Monitoring Status**

HireRight automatically checks the status of the record on an hourly basis. Once the DHS/SSA has updated the record, it will be reflected in your account in either the **Completed** (Authorized) tab or the **Final Non-Confirmation** tab.

Employment Authorized Status = No Further Action Required



Final Non-Confirmation Status = YOU must "Close the Case" - See Instructions above for "Closing a Case"



## **UPDATING THE I-9 FORM – COMPLETING SECTION 3**

To update an I-9 Form, you will use the "Re-verify I-9 Form" function. You may update an I-9 form in the following instances:

- An employee has a name change
- Work authorization documentation has expired and needs to be updated
- An employee is rehired within 3 years from when the I-9 Form was originally completed.

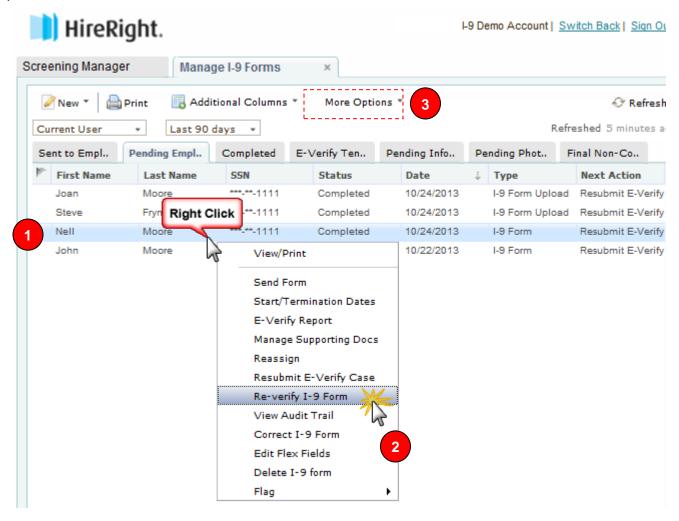
**NOTE:** If the I-9 Form was not initially completed electronically, the paper form may be imaged and uploaded to the HireRight system. Once complete, you have the ability to perform an electronic re-verification as shown below.

### To Re-verify I-9 Form

- 1. Use the "Search" feature to locate the employee's I-9 Form you need to update.
- Right-click on the employee record and choose Re-Verify I-9 Form.

OR

Select the employee and choose Re-verify I-9 Form from the More Options pull-down menu on the toolbar.

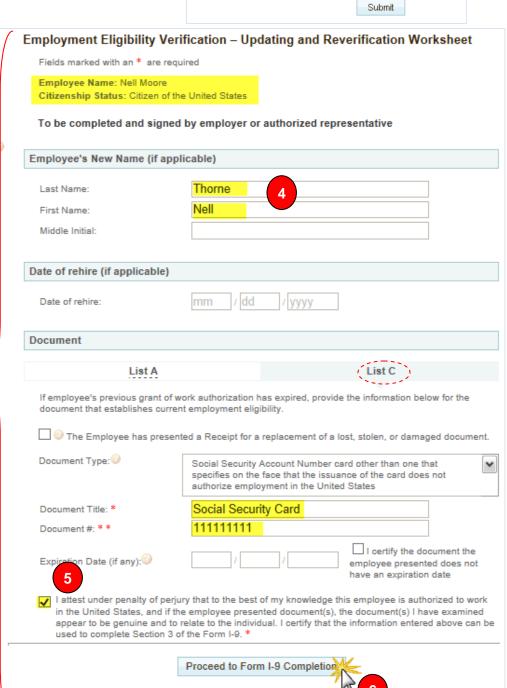


#### NOTE:

Some accounts will display an option box at this time, asking whether you wish to send the form to a Hiring Manager or Update Myself. This is a custom feature so **not all users will see this box display**. After you make your selection, click **Submit**.



Enter the updated information.



- 5. Click the "I attest..." checkbox.
- Click the Proceed to Form I-9 Completion button.

Section 3. Reverification and Rehires (To be completed and signed by employer or authorized A. New Name (if applicable) Last Name (Family Name) First Name (Given Name) Middle Initia B. Date of Rehire Thorne Nell (if applicable) (mm/dd/yyyy): C. If employee's previous grant of employment authorization has expired, provide the information for the document from List A rization in the space provided below Expiration Date (if any) (mm/dd/yyy) 111111111 Social Security Card I attest, under penalty of perjury, that to the best of my knowledge, this employee is authorized to work in the United States, and if the employee presented document(s), the document(s) I have examined appear to be genuine and to relate to the individual. Enter your Full name first and Last Date (mm/dd/yyyy Print Name of Employer or Authorized Representative Name Electronic Signature of Employer or Authorized Representative NOTE: Some accounts will NOT have Full Name(First & Last): \* Julie Lambla the mouse signature functionality E-mail address: enabled, however, by clicking the four Hold down left mouse button and draw your signature below attestation buttons and the Electronically Sign button below, the document will be considered "SIGNED." 8. Click the "I attest..." checkboxes (4) Clear CERTIFICATION - I attest, under the penalty of perjury, that to the best of my knowledge, this employee is authorized to work in the United States, and if the employee presented document(s), the document(s) I have examined appear to be genuine and to relate to the individual. \* ☑ I certify that the information that appears above on the Form I-9 is exactly as I entered it in the Updating and 8 Reverification Worksheet 3 ✓ I understand that I am using electronic means to sign this document, and I consent to signing this document electronically \* Click the **Electronically Sign** button to I understand that by typing my information above, I am certifying that I am the person identified by this finish. The form is electronically stored in information, and that my providing this information and clicking the "Electronically Sign" button below will constitute my electronic signature. your account. Back Electronically Sign Decline

Complete and Electronically Sign Form I-9, Section 3

Fields marked with an \* are required



A confirmation message appears.

### Information will appear in Section 3 of the employee's I-9 Form.

Section 3. Reverification and Rehires (To be completed and signed by employer or authorized representative.)					
A. New Name (if applicable) Last Name (Family Name)	First Name (Given Name)		ddle Initial	Initial B. Date of Rehire (if applicable)(mm/dd/yyyy)	
Thorne	Nell				
0.11			an familia da		0.11
C. If employee's previous grant of employment authorization has expired, provide the information for the document from List A or List C the employee presented that establishes current employment authorization in the space provided below.					
Document Title:	Document Number:			Expiration Date (it	f any)(mm/dd/yyyy):
Social Security Card	11111111				
I attest, under penalty of perjury, that to the best of my knowledge, this employee is authorized to work in the United States, and if the employee presented document(s), the document(s) I have examined appear to be genuine and to relate to the individual.					
Signature of Employer or Authorized Representative: مرمان والمالية			: Print Nar	me of Employer or Authoriz	zed Representative:
		10/25/2013	Julie	Lambla	

To confirm re-verification was completed, you can rightclick and select "View Audit Trail".

NOTE: If it is necessary to perform an additional reverification, the edited information will appear on section 3 of a blank I-9 form attached to the bottom of the original I-9 form. Be sure to continue to scroll down to view your edits.

I-9 Employment Eligibility Form

Action

Section 2 Submitted

Form Reverified

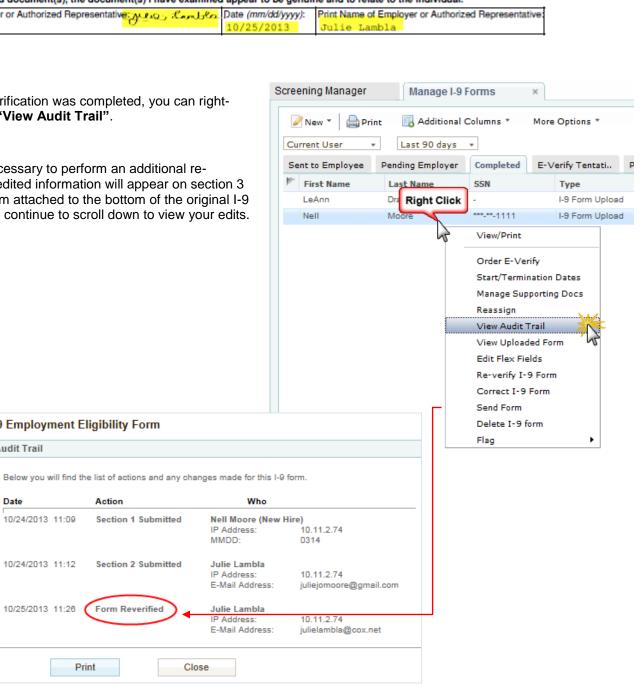
Print

**Audit Trail** 

10/24/2013 11:09

10/24/2013 11:12

10/25/2013 11:26



# **DESIGNATING A HIRING MANAGER TO COMPLETE SECTION 3**

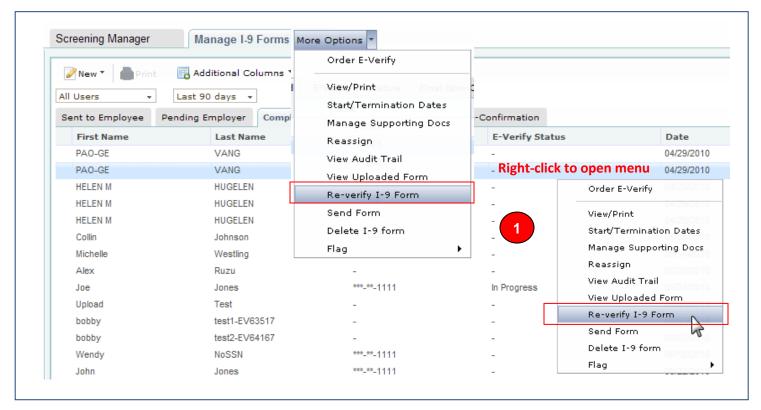
## To Designate a Hiring Manager to Complete Section 3:

Start by locating the form that needs to be updated or re-verified from the Completed tab.

1. Right-click on the employee record and choose Re-Verify I-9 Form.

**OR** select the employee then choose **Re-verify I-9 Form** from the **More Options** pull-down menu on the toolbar.

If the record is older than 90-days, you will need to use the Search function to find the desired record.

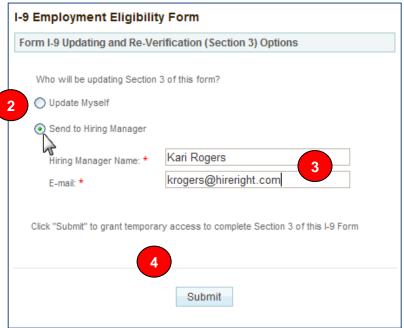


- 2. Click Send to Hiring Manager.
- Enter the Hiring Manager's name and e-mail address.
- Click Submit.

The HireRight system sends the Hiring Manager an e-mail with login credentials.

The Hiring Manager then logs in using the directions in the e-mail to update the I-9 form.

**Note:** You will receive an e-mail notification when the Hiring Manager has completed Section 3 of the I-9 Form.



## **MAKING CORRECTIONS TO THE I-9 FORM**

Sometimes the I-9 Form may need to be edited after it has been signed. For example:

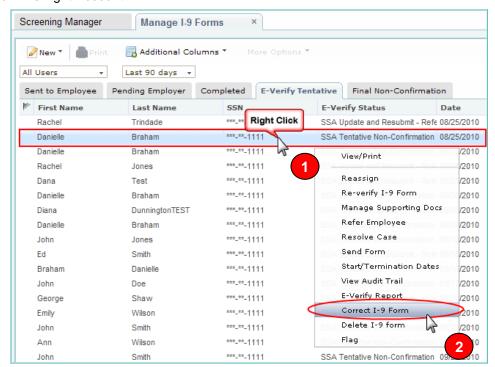
- Mistakes or typos may have been made on the form by either the Employee or the Employer
- The Employee may not have been issued a Social Security Number (SSN) when they completed the form initially. Later, the Social Security Administration issues an SSN
- The Employee presented a receipt for a lost or stolen document
- Section 3/Reverification was completed in error

The proper I-9 corrections permissions must be enabled within your account. Any field within the I-9 Form is able to be corrected. All I-9 Form corrections will be stored in the Audit Trail.

#### To Make Corrections:

Open the "Manage I-9 Forms" tab in your HireRight Account:

 Locate and right-click on the form you want to correct.



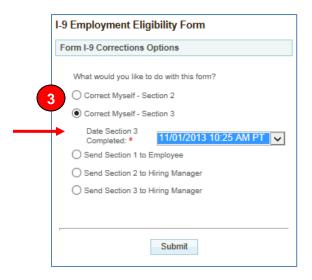
 From the pull-down menu choose Correct I-9 Form. Depending on your permissions, a dialog box will open with several options.

 Choose the appropriate radio button regarding who will make the correction(s), by clicking the appropriate radio button. In this example, we'll select "Correct Myself – Section 3." Then click Submit.

Notice the option to "Send Section 3 to the Hiring Manager."

If you choose to send the form to the Employee or the Hiring Manager, you will be required to enter a name and email address.

If an Employee has more than one Section 3 completed, you will be required to select which Section 3 to correct based on its completion date.

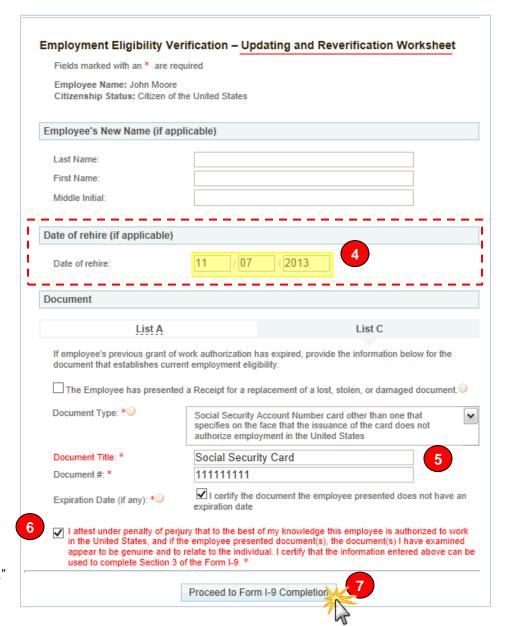


# Complete the "Updating and Reverification Worksheet"

4. Make the needed corrections. In this example, we're entering a "Date of Rehire."

Re-enter the necessary List A or List C documentation information.

- Check the "I attest under penalty of perjury..." checkbox.
- 7. Click "Proceed to Form I-9 Completion."



**8.** Review the corrections made in Section 3.

Complete and Electronically Sign Form I-9, Section 3

Fields marked with an \* are required

Section 3. Reverification and Rehires (To be completed and signed by employer or authorized representative.)

A. New Name (if applicable) Last Name (Family Name) First Name (Given Name) Middle Initial B. Date of Rehire

(if applicable)(mi 11/07/2013

C. If employee's previous grant of employment authorization has expired, provide the information for the document from List A or List C the employee presented that establishes current employment authorization in the space provided below.

Document Title:

8

Document Number: 1111111111 Expiration Date (if any)(mm/dd/yyyy)

Social Security Card

I attest, under penalty of perjury, that to the best of my knowledge, this employee is authorized to work in the United States, and if the employee presented document(s), the document(s) I have examined appear to be genuine and to relate to the individual.

Signature of Employer or Authorized Representative: Date (mm/dd/yyyy): Print Name of Employer or Authorized Representative:

Enter your Full name first and Last Name

NOTE: Some accounts will NOT have the mouse signature functionality enabled, however, by clicking the four attestation buttons and the **Electronically Sign** button below, the document will be considered "SIGNED."

10. Click the "I attest..." checkboxes (4)

Full Name(First & Last): \*

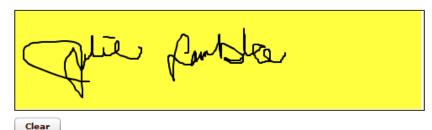
E-mail address:

Julie Lambla

9

Hold down left mouse button and draw your signature below

Electronic Signature of Employer or Authorized Representative



10

- ✓ CERTIFICATION I attest, under the penalty of perjury, that to the best of my knowledge, this employee is authorized to work in the United States, and if the employee presented document(s), the document(s) I have examined appear to be genuine and to relate to the individual.
- ✓ I certify that the information that appears above on the Form I-9 is exactly as I entered it in the Updating and Reverification Worksheet \*
- ✓ I understand that I am using electronic means to sign this document, and I consent to signing this document electronically \*
- ✓ I understand that by typing my information above, I am certifying that I am the person identified by this information, and that my providing this information and clicking the "Electronically Sign" button below will constitute my electronic signature. \*

Back

Electronically Sign

Decline

 Click the Electronically Sign button to finish. The form is electronically stored in your account.

A confirmation message appears.



### Notes:

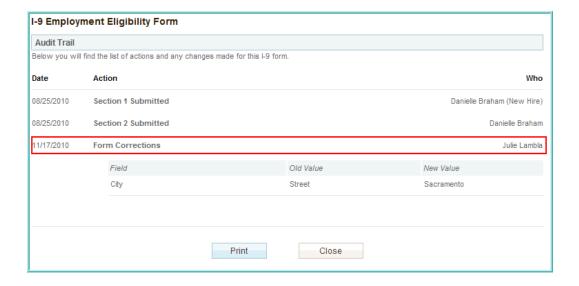
- Section 1 or 2 Corrections: If you previously ran an E-Verify request on this employee and a Tentative Non-Confirmation status was returned, you will see the option to "Save and Run E-Verify". This will resubmit the E-Verify check using the updated I-9 information.
- Section 3 Corrections: If you created a Section 3 (e.g. Reverification) in error, you may permanently delete the Section 3 entry. The details of that action will recorded in the Audit Trail.
   Once a Section 3 entry is deleted, it cannot be restored.
- Exit Without Saving: If you would like to exit the corrections process without submitting your changes, click Cancel. No changes will be made to the I-9 Form and nothing will be recorded in the Audit Trail.

### **About the I-9 Audit Trail:**

To view the Audit Trail, go to the "Manage I-9 Forms" tab. Locate and right click on the form you want to view. Select "View Audit Trail" from the menu.

The HireRight system maintains an audit trail of all form actions and any corrections made to the form, including:

- Old and new values.
- The Date changes were made.
- The name of the user who made the change.



All corrections that an Employee or Hiring Manager enters will be viewable in the electronic I-9 Form as well as the Audit Trail. A notification will not be sent when a correction is made, so periodically check the Audit Trail to confirm the changes have been successfully submitted.

## UPLOAD I-9 FORM FOR NEW EMPLOYEE AND INITIATE E-VERIFY

The HireRight I-9 Solution can store scanned images of the I-9 Form, however, you must have a completed I-9 form before uploading the form to your HireRight account.

Before you begin scan and save the paper I-9 form (document) as a PDF.

### To Upload an I-9 Form:

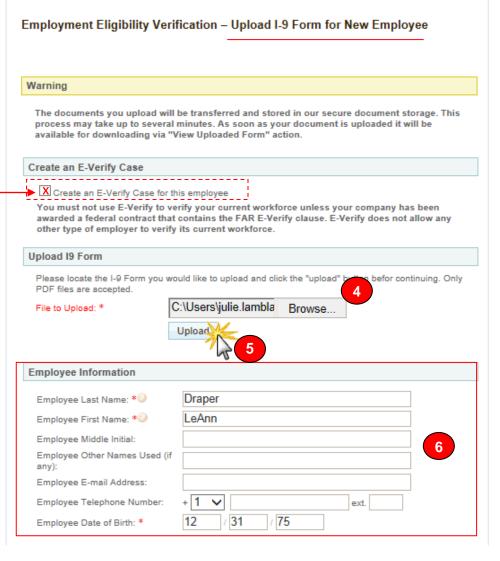
- Click Manage I-9 Forms from the left-side I-9 Forms menu
- 2. Click the **New** button.
- Click Upload I-9 Form. The Upload I-9 Form screen displays.
- HireRight. Screening Manager Manage I-9 Forms E.g, Joe, Jo%, ab-1234567( 🔍 嘱 Additional Columns 🔻 🎤 New 🔻 Invite Employee I-9 Forms E-Verify Check ipleted Manage I-9 Forms Upload I-9 Form for New Employee I-9 Forms Settin( Upload I-9 Form for Existing Employed Delete I-9 Forms Kinsk Shen Batch Requests Carl **Employment Screening**
- Click the Browse button and locate the I-9 Form (in .pdf format).
- Click **Upload**. A confirmation message appears when successful upload is complete.

To Initiate an E-Verify Check: Click the 'Create an E-Verify Check for this employee' checkbox.

 Enter the associated Employee Information data from the paper form in the fields provided (required fields have a red asterisk).

**TIP:** The more information you can provide creates a more detailed employee record and improves the HireRight system's ability to deliver detailed reports.

Scroll down and enter the Section 2, documentation information (List A, or List B and C.)

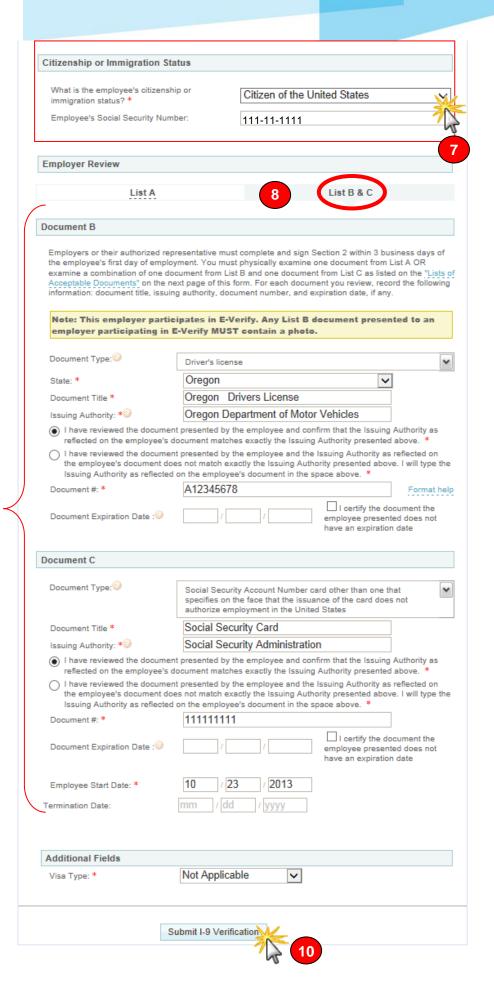


 Enter the employees Citizen or Immigration Status by using the pulldown menu.

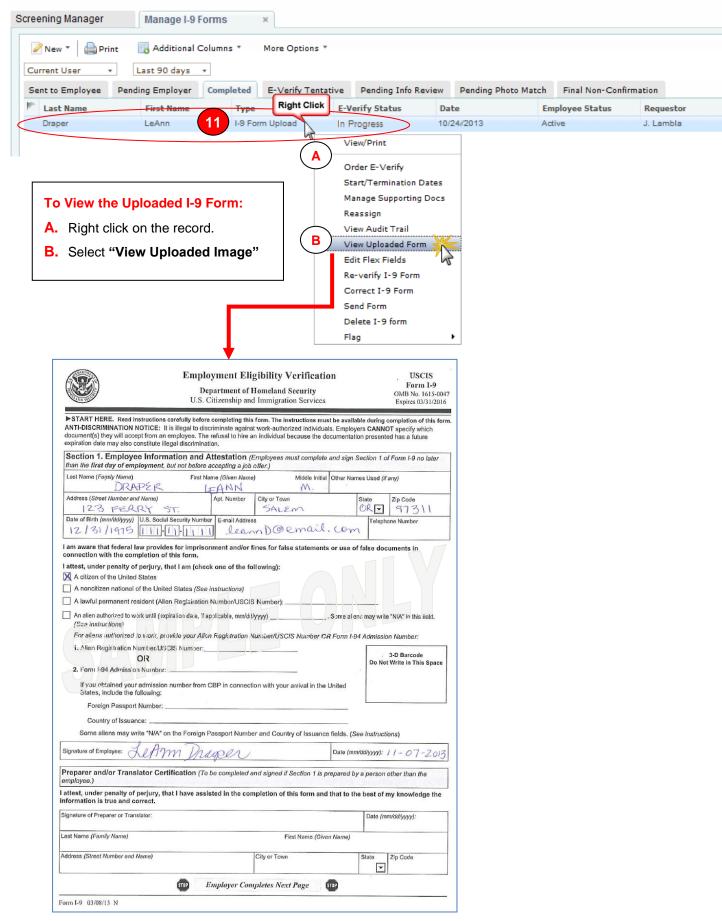
8. Select List A or List B&C.

Enter all required information. Fields indicated by a red asterisk are required fields.

10. Click Submit I-9 Verification. Data and form will be uploaded to your HireRight account. If your account is setup with E-Verify, the employee data will be sent to the DHS for verification.



11. Your upload has been accepted and the NEW employee record is created and placed in the Completed tab.



## HOW TO UPLOAD AN IMAGED I-9 FORM FOR AN EXISTING EMPLOYEE

The HireRight I-9 Solution can store scanned images of the I-9 Form. Before you begin scan and save the paper form (document) as a PDF.

HireRight.

E.g, Joe, Jo%, ab-1234567c Q

☐ All Accounts
→ Search Tips

I-9 Forms

Screening Manager

Kiosk

Manage I-9 Forms

ந Additional Columns 🔻

Upload I-9 Form for New Employee
Upload I-9 Form for Existing Employee

### To Upload an I-9 Form:

- Click Manage I-9 Forms from the left-side I-9 Forms menu
- Click the New button.
- 3. Click Upload I-9 Form for Existing Employee.

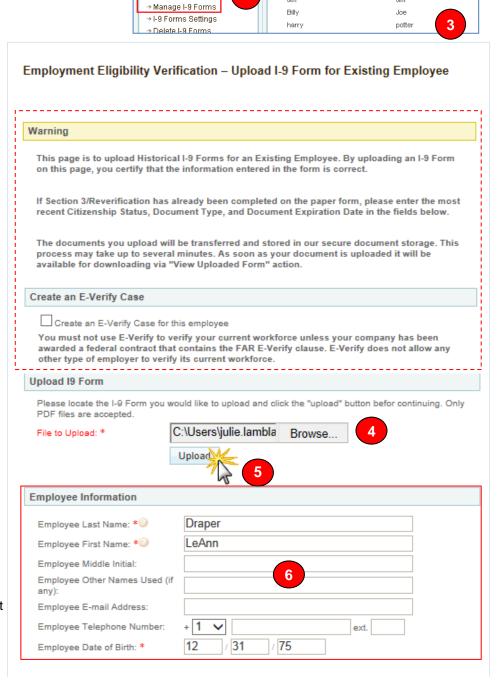
The Upload I-9 Form for Existing Employee screen displays.

NOTE – Only specific federal contractors are allowed to run E-Verify checks on existing employees. Do NOT "Create an E-Verify Case on an existing employee" unless you are a federal contractor with an E-Verify FAR clause.

- **4.** Click the **Browse** button and locate the I-9 Form (in .pdf format).
- Click **Upload**. A confirmation message appears when successful upload is complete.
- Enter the associated Employee
   Information data from the paper form in the fields provided (required fields have a red asterisk).

**TIP:** The more information you can provide creates a more detailed employee record and improves the HireRight system's ability to deliver detailed reports.

Scroll down and enter the Section 2, documentation information (List A, or List B and C.)

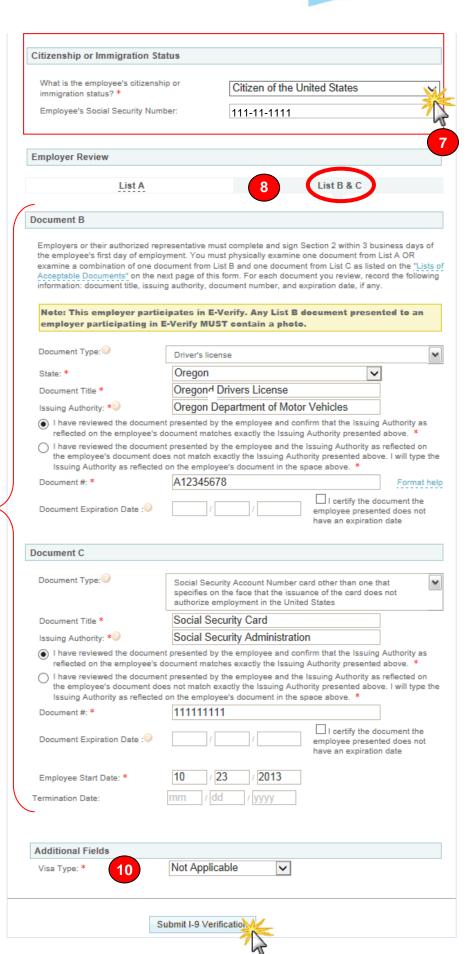


 Enter the employees Citizen or Immigration Status by using the pulldown menu.

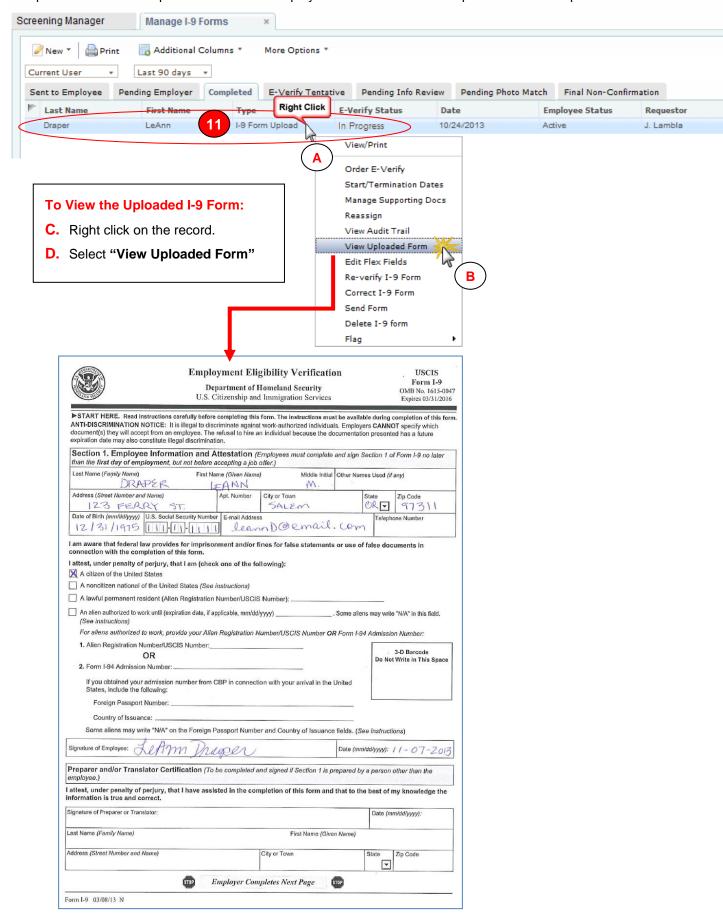
Select List A or List B&C.

Enter all required information. Fields indicated by a red asterisk are required fields.

 Click Submit I-9 Verification. Data and form will be uploaded to your HireRight account.



11. Your upload has been accepted and the NEW employee record is created and placed in the Completed tab.

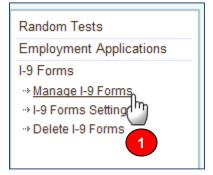


## HOW TO UPLOAD SUPPORTING DOCUMENTS

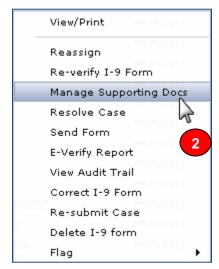
The HireRight I-9 Solution can store scanned images of I-9 supporting documents (such as images of Social Security cards). Simply scan the documents and use this feature to upload and store the files with HireRight.

Note: The documents you upload must be saved as PDF.

1. Login to your account and click I-9 Forms, Manage I-9 Forms.



Right-click on the applicant and select Manage Supporting Docs.



At the Upload Supporting Documents page, click Browse to locate the file on your computer you want to upload.

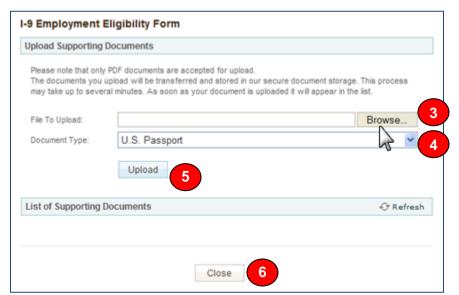
**NOTE:** Only PDF files can be uploaded.

 Indicate the type of document you are uploading by choosing it from the **Document Type** menu. (U.S. Passport shown.)

If the document type you are uploading is not listed, choose **Other Document** and add a description in the **Document Description** field that appears.

- 5. Click the Upload button.
- 6. When you are finished, click Close.

If you would like to see the new document in the list, click the **Refresh** button.



# HIRERIGHT'S I-9 SMART DELETE FUNCTIONALITY

There are a variety of reasons an employer may need to delete I-9 forms. There are also laws about how long records must be kept, even after termination. HireRight has taken these needs into consideration when designing the Deletion capabilities of the I-9 Solution.

Employers can delete I-9 forms themselves as long as they have deletion permissions enabled and the I-9 meets the requirements need to qualify for deletion.

I-9's must be kept on file for:

- 3 years after start date
   OR
- 1 year after termination, whichever is longer.



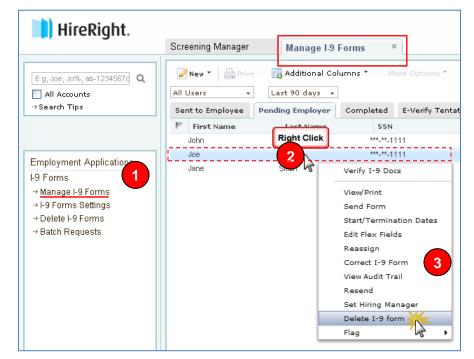
HireRight's Smart Delete functionality searches for expired I-9 docs and I-9 documents that are legally qualified to be deleted.

#### To Delete I-9 Forms

- Go to "Manage I-9 Forms" and locate the employee's I-9 form you wish to delete.
- 2. Right-click on the employee's name.
- Click "Delete I-9 Form" option.

If the I-9 form qualifies for deletion the form will be deleted.

**IMPORTANT:** If the I-9 form **does not** qualify for deletion then a pop up will appear indicating why the form does not qualify and you will NOT be able to delete the form.



#### **Delete Override**

4. Users may still delete the form if they have "Delete Override" permission by clicking the check box and clicking "Delete Selected Forms". Override is typically limited to Super Users and Account Managers.

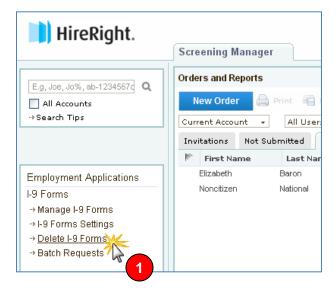
**IMPORTANT:** Users without override permissions **will not** be able to delete a record that does not qualify for deletion.



### To Delete Multiple I-9 Forms that Qualify for Deletion

**IMPORTANT:** HireRight automatically will generate a list of all I-9 forms that qualify for deletion based on federal government Form I-9 retention rules, however not ALL users will have the ability to delete them. Only those users who have this permission enabled will be able to do so.

1. Go to "**Delete I-9 Forms**" and select each record you would like to delete by clicking the checkbox next to the user's name.



2. If you would like to delete all of the records simply click the "Select All" checkbox at the top of the column.



3. Then click "Delete Selected."